



Risk Manager User Guide

Last Updated: November 2024



TABLE OF CONTENTS

OVERVIEW	4
TYPICAL USER WORKFLOW	5
REPORTS	6
DASHBOARD	8
LOCATION MAP	8
AIRSPACE (LOCATION MAP)	10
ADDING LOCATIONS	11
DASHBOARD SIDE PANEL	14
LATEST ACTIONS SECTION	15
ALL COUNTRIES/AIRPORTS/AIRSPACE SECTION	
AIRSPACES SIDE PANEL	19
LOCATION OVERVIEW REPORT	20
LOCATION OVERVIEW PANEL	22
INFORMATION SECTION	23
REMOVING A LOCATION FROM THE DASHBOARD	24
LABELS	25
SCORE REVIEW	
EDITING A LOCATIONS UNTREATED RISK SCORE	32
NOTIFICATION OF SCORE CHANGE	35
APPLYING THE CONTROL FACTOR	37
WORKFLOW STATUSES	
THEMES & CONTROLS TAB	40
THEMES	40
THEME SCORE EDITING	42
REVIEWING RECENT AND HISTORICAL THEME SCORE CHANGES	45
NOTIFICATION OF THEME SCORE CHANGE	46
LIKELIHOOD / IMPACT SCORING	48
CONTROLS	51

2



APPLIED CONTROLS / CONTROLS MANAGEMENT5	2
VIEWING APPLIED CONTROLS BY THEME	4
FURTHER INFORMATION TAB5	5
DOCUMENTATION TAB5	5
ADDING DOCUMENTATION	6
HISTORY (& REPORTS ARCHIVE) TAB	8
LOCATION SUMMARY REPORT	9
LOCATION AUDIT REPORT6	1
CONTROLS6	3
MANAGING THE CONTROLS LIBRARY6	3
CREATING CUSTOM CONTROLS6	7
CONTROL RATING AUTOMATION6	7
CUSTOMISE7	2
CUSTOM LOCATION SUMMARY REPORT TEMPLATES7	2
DOWNLOADING A LOCATION SUMMARY REPORT7	7
CUSTOM ELEMENTS7	8
SETTINGS8	5
PROFILE	7
LOCATIONS	8
THEMES9	1
AUTOMATED CONTROL RATING9	3
LIKELIHOOD & IMPACT9	6

OVERVIEW



The Risk Manager platform is designed to consolidate and streamline security risk management for aviation operators. Through providing up to date risk scoring (provided by Osprey) and facilitating the review of countries/airports, you will be able to respond to global developments and make operational decisions faster. The platform also enables active monitoring of controls and the communication of key security information to stakeholders.



Benefits of the platform:

- Access to the aviation industry's largest consolidated resource for risk mitigation measures (controls) collated by our aviation risk experts.
- Manage risks with confidence using an ISO 31000-compliant framework.
- Risk ratings are updated, and users notified the minute a risk environment changes.
- Easily produce location reports and updates for interested senior stakeholders.
- Generate and share action logs for easy auditing.
- Confirm and track the adoption and application of mitigation measures.
- The platform is pre-configured and fully managed, letting you focus on managing the risks to your operations.
- Use the platform out-of-the-box or customise it to suit your organisation's risk management process.

Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



TYPICAL USER WORKFLOW



5



To help you understand how to use the Risk Manager platform, below is a high-level suggested workflow:

- 1. Access the Risk Manager Dashboard and review which locations display in the 'Latest Actions' section
- 2. Select a location to review
- 3. If action is required to mitigate the risk (I.e. reduce the Untreated Risk Score to an acceptable level):
 - a. Set workflow status to 'In Progress'
 - b. Review Theme scores (update them if you disagree with Ospreys scoring)
 - c. Review the Untreated Risk Score for the location (update if you disagree with the aggregated score)
 - d. Review the analysis and any further information for the location (update the custom element sections if you have further information to add)
 - e. Apply or update the applied Controls to the location
 - f. Assess how the applied controls mitigate the risk (only applies if 'Control Rating Automation' feature not enabled)
 - g. Review or update the Control Factor value by which to reduce the Untreated Risk Score (this will be updated automatically if 'Control Rating Automation' feature is enabled).
 - h. Observe the calculated Treated Risk Score based on the Control Factor Value input
 - i. Once happy with the Treated Risk Score, either set workflow status to 'Awaiting Approval' if approval required OR set workflow status to 'Up to date.'
- 4. If action is not required to mitigate the risk set workflow status to 'Up to date.'

REPORTS

The Risk Manager platform allows you to access and download several different report types for use internally and externally to allow you to share risk management information with your wider organisation as well as third-party organisations (such as external auditors/governing bodies).

Reports available in Risk Manager:

• Overview Report



- Location Summary Report
- Location Audit Report

The ability to download a report is represented in the platform by the following icon:

• 🗟- Download Report

Location Summary Reports can be customised to allow you to specify which information is included in the report via the creation and configuration of custom report templates, allowing you to create/configure report templates for different use cases.

You have the option to include your organisations company logo in the header of all reports, if you wish to enable this feature for your account, please contact your Account Manager at Osprey.

DASHBOARD

When you log on to the Risk Manager platform you will land on the dashboard page.

The dashboard consists of the following:

- Side Panel
- Location Map



LOCATION MAP

When viewing the dashboard, a world map is present.

If the countries/airspaces tab is selected, then the shapes of the countries/airspaces will be displayed, and colour coded according to their current 'untreated risk score.'

If the airports tab is selected, then location markers will be plotted on the map also colourcoded according to their current 'untreated risk score.'





There is a legend present to allow you to easily identify the risk level by colour, this also includes a pie chart showing a breakdown of the total number of locations for each risk level. This can be toggled on/off so as not to obscure the view of the map by clicking the 'map legend'

icon - 💽



You can change the risk level colours of the map to either display the Untreated Risk score or the Treated Risk Score by clicking the toggle option. This will also update what is displayed in the pie chart to reflect what you are seeing on the map.





To navigate the map, click and drag a point on the map to move it around, if you need to zoom in or out then this can be achieved by using the mouse scroll wheel.

Hovering over a country/airspace shape or an airport location marker will show a highlight and display the name of the location, clicking it will open the overview page for the selected location.

AIRSPACE (LOCATION MAP)





The world map, by default, displays the current 'untreated risk score' for Airspace above FL260. This can be changed using a filter option at the top of the Pie Chart/Legend.



When the flight level filter is changed the colours of the shapes on the map update to reflect the current risk level for the selected flight level, the pie chart/legend will also update accordingly.

ADDING LOCATIONS

To add additional locations to the dashboard you can use the 'Quid Add' option in the top bar of the platform.



When the 'Quick Add' option is selected a modal will display overlaying the dashboard split into several tabs, one for each location type.



Add New Location	×	Add New Location X
Add a new location from the list below.		Add a new location from the list below.
Countries	Airports	Countries Airports
Q Search		Q Search
LOCATION NAME	1	
Algeria	Add	
Angola	Add	
Belize	Add	Enter a search term, of atleast three characters, above to find airports
Bhutan	Add	
Bonaire, Sint Eustatius and Saba	Add	
Bosnia and Herzegovina	Add	
Bouvet Island	Add	Cancel
British Indian Ocean Territory	Add	
Brunel Darussalam	Add	
		
Cancel		

There is a search field to enable you to easily find the location you require.

For Countries and Airspace, these will be listed in alphabetical order. For Airports, due to the number of airports in our database, you will need to perform a search using a keyword (airport name, ICAO, or IATA). The list will be populated with airports relevant to your search query.

To add a location to your dashboard simply click the 'Add' button on the row of the location you wish to add. The modal will dismiss, and the dashboard will automatically refresh to display the newly added location.

Add New Location	
Add a new location from the list below.	
Countries	Airports
Q London	
East London Airport (FAEL/ELS)	
Groton New London Airport (KGON/GON)	Add
London (Pioneer Airpark) (CPN8)	
London (University Hospital) Heliport (CPR4)	
London (Victoria Hospital) Heliport (CPW2)	
London / Chapeskie Field (CLC2)	
London Biggin Hill Airport (EGKB/BQH)	
London City Airport (EGLC/LCY)	
London Colney	
London Gatwick Airport (EGKK/LGW)	Add
London Heliport (EGLW)	
Cancel	



▲ Please note: you can only add one location at a time, to add multiple locations simply repeat the steps.

When a new location is added to the dashboard the status will be set to 'Needs Review' and it will therefore be populated in both the 'Latest Actions' and 'All Countries/Airports' sections of the dashboard side panel.



DASHBOARD SIDE PANEL

At the top of the dashboard side panel different location types are present in each tab, by default the selected tab is 'Countries.'

The side panel is made up of 2 sections:

- Latest Actions
- All Countries/Airports

Clicking on any location in either section will open the overview page for the selected location.

Countries 🔮 Airports 🛞 Airs	paces
C LATEST ACTIONS Basic Det	ailed ^
Q Search	_ ≉
	Review
Theme Score Changes Safety Management system (SM5) Evaluation	- 11
O MODER 30 → O EXTREM 50	2023-08-10
Safety Audit - International	2023-08-10
Safety Surveillance Evaluation	
O MODER 30 → O EXTREM 50	2023-08-10
Aviation Security (AVSEC) Evaluation	
Other Actions	2023-07-03
Other Actions	
🖾 Algeria	Review
URS: LIGH- 32	2023-08-02
	P. i.
Has been added as a new location and needs review.	2023-10-10
URS: G HIGH - 41	
All Countries	₽ ^
Q Search	해
LOCATION URS [®] CF [®] TRS [®]	
Afghanistan EXTREME - 50 8 HIGH - 42	0
Grane Grane S High 45	<u> </u>
Israel (HIGH - 41) 0 (HIGH - 41)	•
eSwatini (HIGH - 39) 20 (LOW - 19)	0
Angola (нісн. 36) 0.5 (нісн. 35.5)	0
Burkina Faso (HIGH - 36) 5 (HIGH - 31)	0
Belarus (HIGH - 35) 0 (HIGH - 35)	0
Pakistan HIGH - 24 8.4 MODERATE - 25.6	

LATEST ACTIONS SECTION



The Latest Actions section contains all locations with a status of 'Needs Review,' there are 2 ways in which you can view locations in this section:

- Basic view
- Detailed view

This is controlled by selecting the toggle in the top right corner. By default, the Basic view will display, however if you set the toggle to Detailed, the system will remember your preference and display the detailed view by default.

The Latest Actions section is ordered alphabetically by location name. Risk score and theme score increases/decreases will display at the top and other changes (status manually set to 'needs review' or newly added to dashboard) will display beneath these.

Locations displayed here will be present for the following reasons:

• Risk Score increase



- The risk score for a location has increased, due to a change to a locations theme score(s) and may require review to accept this increase or apply more controls to mitigate the increase in the risk score.
- Risk Score decrease
 - The risk score for a location has decreased, due to a change to a locations theme score(s) and may require review to accept this decrease or remove controls that are no longer required.
- CP Theme Score increase
 - One or more theme scores have increased and may require review to accept this increase or apply more controls to mitigate the increase in the risk score.
- Freme Score decrease
 - One or more theme scores have decreased and may require review to accept this decrease or remove controls that are no longer required.
- Newly added to the dashboard
 - A new location has been added to the dashboard and an initial review is required.
- Status manually set to 'Needs Review'
 - This will have been manually set by one of the users associated with your account.

For risk or theme score increases/decreases the following will display in the Detailed view of the Latest Actions section:

- Direction of change arrow icon (to indicate if a change is an increase or decrease).
- Previous URS Previous Untreated Risk Score This will be the calculated risk score value previously set for the location.
- New URS New Untreated Risk Score This will the current/most up to date calculated risk score value for the location.
 - By showing both values side by side it will allow you to make an easy comparison as to how the score has changed.
- For newly added locations the current Untreated Risk Score will display.



Within the 'All Countries/Airports/Airspaces' section, this is ordered by the highest 'URS (Untreated Risk Score)' first – locations with unreviewed changes display in both sections – this is to highlight locations that require attention more immediately than others.

There is a search field present to enable you to filter each section to find a specific location more easily, this is particularly useful when there is a large list of locations present.

For the Latest Actions section the following options are available:

- Notification Type
- Sort by

G LATEST ACTIONS		Basic 💽 Detailed	^
Q Search			*
Notification Type		Sort By	
All	×	Alphabetically	< ~

For the All Countries/Airports/Airspaces section the following options are available:

- Treated Risk Score
- Review Status



Each of the 2 sections can be expanded or collapsed independently to allow you to focus on a particular section of the dashboard side panel or to provide a full map view - simply select the chevron icon () to do so.







ALL COUNTRIES/AIRPORTS/AIRSPACE SECTION

All Countries				₽. ^
				111 111
LOCATION	urs♥	C₽®	trs♥	
Afghanistan	EXTREME - 50		HIGH - 42	!
Ukraine	EXTREME - 50		HIGH - 45	0
Israel	HIGH - 41		HIGH - 41	•
eSwatini	HIGH · 39	20	LOW- 19	٢
Angola	HIGH + 36	0.5	HIGH - 35.5	0
Burkina Faso	HIGH - 36		HIGH - 31	۰
Belarus	HIGH - 35		HIGH - 35	0
Pakistan	HIGH - 34	8.4	MODERATE - 25.6	۲
Zimbabwe	HIGH + 33	1.6	HIGH - 31.4	0
Algeria	HIGH - 32		HIGH - 32	
Bangladesh	HIGH · 32		HIGH - 32	0
Nigeria	HIGH - 32	12.3	LOW- 19.7	0
Azerbaijan	HIGH - 31.5	0.7	HIGH - 30.8	0

The 'All Countries/Airports' section contains all the locations that you have added to your dashboard (the location type depends on which tab is selected at the top of the sidebar); these are ordered by the highest URS.

- Table Columns:
 - URS (Untreated Risk Score) This is the risk score value either set by yourself or automatically calculated as an aggregation of the Theme scores for a location.

Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



- CF (Control Factor) This is the value chosen by your organisation by how much you estimate your applied controls will mitigate risk and reduce the URS.
- TRS (Treated Risk Score) This is calculated by reducing the 'URS' value by the Control Factor to provide a 'TRS.'
- Far left column displays the country or airport name.
- Far right column displays the current workflow status for the location (Workflow statuses will be covered in another section of this guide).

There is a search field to enable you to filter the list to find a particular location more easily as well as two filter options to allow filtering by 'Treated Risk Score' and/or 'Review Status.'

All Countries					
Q Search				≽	
Treated Risk Score		Review Status			
All	~	All		~	

The search field and filter options can be used in conjunction with one another to enable you to find the location more easily you need.

AIRSPACES SIDE PANEL

To access Airspace location types, select the 'Airspaces' tab at the top of the side panel on the left.



Countries	Airports	(+) Airspaces
LATEST ACTIONS Q Search		Basic 💽 Detailed 🔺
EGYPT - NORTH SINAI		Review
 Theme Score Chang Customs, Immigratis O MODE MODE MODE MODE 	es on, and Quarantine (0 30	CLQ) Process 14 - 49 14 - 49 2023-10-24 14 - 49
	30 → ■ 0 Hid 30 → ■ 0 Hid 30 = 0 Hid	1H • 40 5H • 40 2023-10-24 5H • 40
ISRAEL-LEBANON-SYRIA B	ORDER	e Roview
Theme Score Chang Environmental Evalu The Score Chang Environmental Evalu The Score Change Current Chill Aviatio The Score Change The Score Change	es Jation	2023-16-09 2003-16-09 2003-16-09 2003-16-09
All Airspaces		₽ ^ ÷
	(F 0	₽
Ukraine - EXTRE Donetsk & CXTRE Luhansk Provinces EXTRE	ME - 50 ME - 60 0.9 ME - 50	EXTREME - 45.1
Israel-Lebanon- Syria Border	ME - 475 ME - 485 ME - 485	EXTRIME 47.5 EXTREME 42.5 EXTREME 48.5
Crimean Peninsula - Northern Black Corner Sea	ME - 475 ME - 475 ME - 475	EXTREME - 47.5 EXTREME - 47.5 EXTREME - 47.5

The side panel functions in the same way as it does for other location types, except the risk scores and ratings are displayed for each flight level within an airspace in the following order:

- Above FL260 目
- FL100 to FL260 🗖
- Up to FL100 📃

LOCATION OVERVIEW REPORT

A Location Overview Report provides you with a snapshot of all locations (of one type – countries/airports/airspace) that are present within your dashboard at the time the report is generated.





					Anaba	A LOW- 15	0	LOW-15	2023
				OSPREY FLUERT ISSLUTIONS	Australia	(A LOW-13	0	LOW- 13	20234
C	ountry Ov	erview	Report	_	Austria	LOW-15	0	LOW- 15	2023-0
			hepere		Azerbaijan	MODERATE - 28	0	MODERATE - 28	2023-0
ted for: Ben Flockton			Repo	ort Date: 27-Jul-2023	Bahamas	MODERATE - 23	0	MODERATE - 23	20234
			Repo	ort Time: 13:52:29 UTC	Bahrain	MODERATE - 22	0	MODERATE - 22	20234
following report contain	is an overview of all countries as	isociated with your a	coount		Bangladesh	MIGH - 32	0	HIGH- 32	2023-0
Countries - Untrea	ited Risk Score				Barbados	MODERATE - 22	0	MODERATE - 22	2023-0
able below displays all i	countries and their untreated n	sk score			Belgium	A LOW-15	0	LOW - 15	2023-0
sk Rating		No. of Countri	6		Bermuda	LOW-18	7	LOW-11	2023-0
EXTREME		1			Bosnia and Herzegovina	MODERATE - 25	0	MODERATE - 25	2023-0
IGH		7			Botswana	MODERATE - 28	0	MODERATE - 28	2023-0
		38			Brazil	MODERATE - 21	0	MODERATE - 21	2023-0
MUDERATE					the second second	A LIGHTRATE IN	10	MODERATE . 27	2023-0
LOW		27			Cambodia	MODERATE - 27	Ú.	and an	1010
		27			Cambodia Chile	C LOW-19	0	LOW - 19	2023-0
		27 0		_	Cambodia Chile Colombia	MODERATE - 24	0	LOW - 19 MODERATE - 24	2023-0
		27 0		_	Cambodia Chile Colombia Cuba	MODERATE - 24	0	MODERATE - 24 MODERATE - 24	2023-0 2023-0 2023-0
Countries table below displays all	countries and their current, sco	27 0			Cambodia Chile Colombia Cuba Dominican Republic	MODERATE - 24 MODERATE - 24 MODERATE - 24 MODERATE - 22	0 0 0 0 0 0	LOW-19 MODERATE - 24 MODERATE - 24 MODERATE - 22	2023-0 2023-0 2023-0 2023-0
NODENTIE INCIDENTIAL Countries table below displays all I = Automated scores	countries and their current score	27 0 re status 2 - Manually in	iputted scores		Cambodia Chile Colombia Cuba Dominican Republic Ecuador	MODERATE - 24 MODERATE - 24 MODERATE - 24 MODERATE - 22 MODERATE - 25	0 0 0 0 5	LOW-19 MOOERATE - 24 MODERATE - 24 MOOERATE - 22 LOW-20	2023-0 2023-0 2023-0 2023-0 2023-0
INCLOSULE INCLOSULTAL COUNTRIES Table below displays all of 1 = Automated scores	countries and their current, sco	27 0 re status = Manually in Control Factor	uputted scores	Last Reviewed	Cariboda Chie Colombia Cuba Dominican Republic Ecuador Germany	MODERATE - 24 MODERATE - 24 MODERATE - 24 MODERATE - 22 MODERATE - 25 MODERATE - 25 MODERATE - 25	0 0 0 0 5 0	LGW -19 MCOERATE - 24 MODERATE - 24 MODERATE - 22 LGW- 20 LGW- 12	2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0
INCLEASE LOW INCLEASE Table below displays all - Automated scores untry thanistan	countries and their current score Untreasted Risk Score	27 0 re status S = Manually in Control Factor	oputted scores Treated Risk Score (XTRAME - 50	Last Reviewed	Camboda Chile Colombia Cuba Dommican Republic Ecuador Germany Griece	KODERIT: 27 COW: 19 COW: 19 MODERATE: 24 MODERATE: 24 MODERATE: 22 MODERATE: 22 MODERATE: 25 COW: 12 COW: 19	0 0 0 5 0 0	CGW = 15 MODERATE - 24 MODERATE - 24 MODERATE - 22 CGW = 20 CGW = 20 CGW = 12 CGW = 10	2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0
INCLOSE INCLOSENTAL INCLOSENT	Countries and their current score Untreasted Risk Score	27 0 restatus Manually e Control Factor 0 0	aputted scores Treated Risk Score (KTRUMI - 50 (LOW - 15)	Last Reviewed 2023-07-27 2023-07-25	Cariboda Chile Colombia Cuba Deminican Republic Eoaador Germany Grenece Grenada	BODDATE 27 COMPANY 27 MODERATE 24 MODERATE 24 MODERATE 24 MODERATE 25 MODERATE 25 LOW 15 LOW 15	0 0 0 0 5 0 0 0	(0% -19) WODERATE -24 MODERATE -24 MODERATE -22 (0% -20) (0% -19) MODERATE -26	2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0
ANDURANE COM COUNTRIES Table below displays all - Automated scores wintry phanistan mit blands amia	Countries and their current score Untreasted Risk Score Contexts Contexts Contexts Contexts Contexts	27 0 re status Control Factor 0 0	Treated Risk Score COTRAME - 50 COW-15 MODERATE - 25	Last Reviewed 2023-07-27 2023-07-25 2023-07-25	Careboda Chie Colombia Cuba Cuba Dominican Republic Dominican Republic Bouldor Generary Greeco Greeco Hung Kong	BODDEATE - 27 C 1000-193 MODESATE - 24 MODESATE - 24 MODESATE - 24 MODESATE - 24 MODESATE - 25 C 1000-193 MODESATE - 25 C 1000-193	0 0 0 0 5 0 0 0 0	LOW-19 LOCERATE -24 MODERATE -24 MODERATE -22 LOW-20 LOW-20 LOW-19 MODERATE -26 LOW-19	2023 (2023 (
Countries Count	Countries and their current score	27 0 re status Control Factor 0 0 0 0 0	putted scores Treated Risk Score (1711/ML 155 (0704-15) (MOSEANT-25 (Hister-32)	Last Reviewed 2013-07-27 2023-07-25 2023-07-25 2023-07-27	Carebolda Chee Colombia Cuba Donnican Republic Ecualdor Germany Greeco Greenada Heng Kong Iróla	SUDDATE 27 TOWN 12 MODERATE 24 MODERATE 24 MODERATE 22 MODERATE 25 MODERATE 25 MODERATE 25 MODERATE 28 MODERATE 28 MODERATE 28 MODERATE 28	0 0 0 0 0 5 0 0 0 0 0 0 0 0 0	1004:19 WODERATE - 24 WODERATE - 24 WODERATE - 24 UNDERATE - 25 1004:10 1004:10 WODERATE - 25 WODERATE - 25	2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0
INCOLUMENTEL EXXY COUNTRIES Table below displays all able below displays all able below displays all able below displays all able below ghanistan and slands aania geria erransamoa	Countries and their current scot Unitreated Risk Score (CATESUE - 50 (CATESUE - 50 (CATESUE - 50) (CATESUE - 50)	27 0 re status Control Factor 0 0 0 0 5	puttel scores Treated Risk Score (0x=10) (0x=10) (MocPant-23) (0x=11)	Last Reviewed 2023-07-27 2023-07-25 2023-07-25 2023-07-25 2023-06-23	Careboda Cition Colombia Cuba Dennican Republic Ecuador Generary Greece Grenada Hong Kong Irola Irola	MOUNTS	0 0 0 0 0 5 0 0 0 0 0 0 0 0 0 0 0	(LOR:-3) (LOR:-3) (MODEMIT-24 (MODEMIT-24 (LOR:-3) (LOR:-3) (LOR:-13 (LOR:-13) (LOR:-13 (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-13) (LOR:-14	2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0
NCCOURTAL SALE below displays all sable below displays all ablands ania ania erica erica serica sorra displays	COUNTERS and their current sco Untreasted Risk Score (Counters) (Counters) (Counters) (Counters) (Counters) (Counters) (Counters) (Counters)	27 0 e status Control Factor 0 0 0 0 5 5 0	Putted scores Treated Risk Score (1578/MT-15) (000-15) Hister-12 (000-11) (000-11)	Last Reviewed 2023-07-27 2023-07-25 2023-07-25 2023-07-27 2023-06-23 2023-06-23	Careboda Che Colombia Cuba Cuba Cuba Cuba Cumero Generato Generato Heng Kong India Heng Kong India	MODEATE 24 MODEATE 24 MODEATE 24 MODEATE 24 MODEATE 24 MODEATE 24 MODEATE 25 MODEATE 25	0 0 0 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(LOW-13) (MODEATT: 24) (MODEATT: 24) (MODEATT: 23) (LOW-13) (LOW-13) (MODEATT: 26) (MODEATT: 26) (MODEATT: 27) (LOW-154)	2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0 2023-0
Countries Countries - Automated scores - Automated scores antay antay anta ania ania ania erican Samoa torra aptia	Counties and their current scot	27 0 e status e - Manually in Control Factor 0 0 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0	Anter a scores	Last Reviewed 2023-07-27 2023-07-25 2023-07-25 2023-07-27 2023-06-23 2023-06-23 2023-06-23	Careboda Chenoda Colombia Cuba Dennican Republic Esculador Generaly Generaly Generaly Generaly Heng Kong Irolanosia Irolanosia Heng Kong Irolanosia	COMMANDER COMMANDER	0 0 0 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(10/1-3) (10/2-3) (10/2-3) (10/2-3) (10/2-3) (10/2-3) (10/2-3) (10/2-1) (10	2023 0 2023 0
Countries Countries acteoretak acteoretak antry hanistan antia di Stinds antia erkan Samoa erkan Samoa pilla artosa	CELIFICIES and their current score CELIFICIES and their current score CELIFICIES CELIFI	27 0 e stons e stons control Factor 0 0 0 0 0 0 0 0 0 0 0 0 0	putted scores Treated Risk Score (created Risk Score (created Sisk	Last Reviewed 2023-07-27 2023-07-25 2023-07-25 2023-06-23 2023-06-23 2023-06-23 2023-06-23 2023-06-23	Careboda Calombia Colombia Cuba Cuba Deminican Republic Ecuador Generary Grenards Hong Kong Irola Hong Kong Irola Hong Kong Irola Hong Kong Irola Hong Kong Irola	KOUMANT -2	0 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/13) (L00/14) (L00/14) (L00/14)	2023 (2023 (
ANDURANES COUNTIES COUNTIES COUNTIES Table below displays all a stables bania bania bania bania perio nerica Stando perio terro Samoal dorra guilta sartota guilta sartota guilta sartota guilta	Untreated Risk Score Catalities and their current Score Catalities Score Cataliti	27 0 • 5 Stand • • Control Factor 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Putted scores Treated Risk Score (CATELULI - SC) (CON-15) (RISH - 22) (CON-15) (RISH - 22) (CON-15) (RISH - 22) (CON-15) (RISH - 22) (RISH	Last Reviewed 2023-07-27 2023-07-25 2023-07-25 2023-07-27 2023-06-23 2023-06-23 2023-06-23 2023-06-23 2023-06-23 2023-06-33	Careboda Careboda Colombia Cutas Cutas Coastor Ecuador Gerenza Gerenza Gerenza Heng Kong Indonesia Indonesia Indonesia Indonesia Indonesia Indonesia Indonesia Indonesia Indonesia Indonesia Indonesia	COMMAND AND AND AND AND AND AND AND AND AND	0 0 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(LOR13) (LOR13) (LOR12) (LOR12) (LOR12) (LOR12) (LOR12) (LOR12) (LOR12) (LOR13) (LOR13) (LOR13) (LOR13) (LOR14) (LOR13) (LOR14) (LOR13) (LOR13) (LOR13) (LOR13) (LOR13)	2023 (2023 (202) (202) (202) (202) (202) (202) (202) (202) (202) (20

The report provides a breakdown of the locations by Risk Rating as well as a list of the locations and their current untreated and treated risk scores alongside the date they were last reviewed.

The report can be downloaded from the Dashboard side panel within the All Countries/Airports section by clicking on the 'download report' icon above the search field.

All Countries				₽.	^
Q Search					해
LOCATION	URS [●]	CF [●]	TRS ⁰		
Afghanistan	EXTREME - 50	8	HIGH - 42		!

AIRSPACE OVERVIEW REPORTS

The overview and summary reports for Airspace follows a different format to the same reports generated for other location types, due to Airspace being comprised of 3 different flight levels.



				19 Sej	otember 2023	
		OSPREY	LOW		15	
	0 · 0	Fulderf Societions	INCIDENTAL		0	
Airspac	e Overview Repor	τ				
Flockton	7	Report Date: 19-Sep-2023	All Airspaces - Overv The tables below displays	rlew all airspaces and their risk scores at i	rach flight level	
		Report Time: 12:59:59 UTC	Aegean Sea & Cyprus	ast Reviewed: 2023-09-18		
ort contains an overview of	all airspaces associated with your account		Elight Lough	Lintreated Birk Score	Control Easter	Treated Birk Score
 Untreated Risk Scor outline the number of Airsr 	re nare Areas and their Unreated Bick Score for each flight	leval	Lines (1.100)	A LOW-15.5	Const of Factor	LOW-15.5
		1998) 1	EL 100 to EL 260	0 LOW - 15.5	0	LOW - 15.5
			Above FL260	A LOW- 15.5	0	LOW-15.5
	No. of Airspaces					
	1					
	9					
	14		Afghanistan Last Review	ed: 2023-09-18		
	5		Flight Level	Untreated Risk Score	Control Factor	Treated Risk Scor
	0		Up to FL100	unassigned	0	HIGH - 43
			FL100 to FL260	unassigned	0	HIGH - 44
			Above FL260	unassigned	0	HIGH - 30.5
	No. of Airspaces					
	1					
	9					
	11		Algeria Last Reviewed: 2	023-09-18		
	8		Flight Level	Untreated Risk Score	Control Factor	Treated Risk Scor
	0		Up to FL100	MODERATE - 29	0	MODERATE - 29
			FL100 to FL260	MODERATE - 29	0	MODERATE - 29
			Above FL260	A LOW - 19.5	0	LOW - 19.5
	No. of Airspaces					
	0		Algeria Last Reviewed: 2	023-09-18		
ng the best information a	available to Osprey Flight Solutions at the time II was produced.	No liability is accepted for any loss	This report is provided using	the best information available to Osprey P	light Solutions at the time it was p	roduced. No liability is accepter

The key differences in the Airspace Overview Report are:

- Summary of Untreated Risk Score Risk Rating totals this is sectioned in to 3 separate tables, one for each flight level.
- List of locations and scores Rather than a single table list of locations, each airspace is listed with the scores for each flight level displayed, each airspace is separated by a heading (the name of the airspace).

LOCATION OVERVIEW PANEL

For each location, the overview panel is the main area for managing risk. Within this location overview panel, the following tabs are available (these will be covered in more detail in further sections of this guide):

- Information section
- Themes & Controls
- Further Information
- Documentation

22



Dashboard Controls Customise						Quick Add
Countries Airports + Airspaces	05-h					
G LATEST ACTIONS Basic Detailed	Argnanistan					
Q Search V	Untreated Score:	Risk 🔗 HIGH - 35 🖌		Control Factor®: • •	Trea	ted Risk Score: (HIGH- 35)
	Themes & Controls		Further Informatic	n	Documentation	History
			Themes			Applied Controls
ISRAEL ORAVIEW	A Search					Q Search
¢.	тнеме	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE		CONTROL
KENYA GRaview ~	Airport Security Infrastructure	•	•	C EXTREM 50	1	
	Aviation Facilities	•	•	O LOW- 10		
	Aviation Safety Compliance (International Standard	•	•	O EXTREM 50		
All Countries 🔒	Crew Support (Hotels, Transportation and Medical S	•	•	O LOW- 10		
Q Search	ICAO Safety Management Score	•	•	Extrem 50		
Treated Risk Score Review Status	ICAO Surveillance Obligations Score	•	•	B HIGH - 30		
	ICAO Universal Safety Oversight Audit Programme (U	•	•	B HIGH - 40	/	
American (High: 44.4) 0 (High: 44.4) (Political, Social & Criminal Violence	•	•	G EXTREM 50		
Andorra (HiGH- 39) 0 (HiGH- 39) (0					Apply/Remove Controls
Bosnia and High- 38 0 High- 38 (0					
Ecuador (HIGH: 36) 10 (MODERATE26) (0					
Afghanistan (HIGH-33) 0 (HIGH-33)	0					
Angola (HIGH-35) 0 (HIGH-35)	o .					
Aland Islands (HIGH- 34) 0 (HIGH- 34) (<u>ه</u>					

• History

The location overview panel is accessed by selecting a location in the dashboard side panel or by clicking on a shape/location marker on the map – a panel will display overlaying the map area of the dashboard with the side panel still visible.

INFORMATION SECTION

The information section is present at the top of the location overview panel, this area is always visible regardless of which tab you are viewing.

Afghanistan				🖉 Up to Date 🔹 🖨 🗙 🕯
	Untreated Risk Score:	Control	0 /	Treated Risk Score: (HIGH- 35)

Features available in this section:



- Workflow status (covered in previous section of this guide)
- Location Summary Report download (covered in a later section of this guide)
- Remove location from dashboard
- Score review and management

AIRSPACE INFORMATION SECTION

The overview panel is unchanged for Airspace location types in both design and functionality. Just like the side panel, the key difference is the display of risk scores and risk levels for each flight level within an airspace, which are displayed in a 'stack' from highest flight level to lowest.

Egypt - North Sinai Peninsula		🚺 Needs Review , 🖨 🗙 X
Untreated Risk Score:	Control Factor•: O /	MODERATE - 26 Treated Risk Score: HIGH- 38 HIGH- 38

REMOVING A LOCATION FROM THE DASHBOARD

To remove a location from the dashboard, select the delete icon on the top right-hand side of the information section.



When the 'Remove Location' option is selected a warning message will appear to confirm you wish to proceed with the removal.



24

LABELS

At the top of the Location Overview Panel there is a 'Labels' icon present. Labels in Risk Manager allow you to categorise your locations by applying custom Labels to them.

When Labels have been applied to your locations you can filter the whole dashboard to only see locations with certain Labels.



CREATING AND APPLYING LABELS

To create a new Label, access the Manage Labels modal by clicking the Labels icon at the top of the location overview panel.



To create a New Label start typing the name of the Label you wish to create, the dropdown will expand, if the label exists it will display and can be selected, however if it doesn't already exist then '(new label)' will display after the Label name.

Click the option in the dropdown to create the new Label.





When created the label will display in the Labels field, you can repeat the process to add or create additional labels, once happy with the applied Labels click the 'Save' button to add it/them to the location.

Any Labels created here will be available for application to any other location in your Dashboard.

Please Note: You can apply up to a maximum of 5 Labels to each location.







When Labels have been applied to a location they are visible at the top of the Location Overview Panel and also in the Dashboard Side Panel.

EDITING/DELETING LABELS

If you wish to Edit or Delete a label, access the Manage Labels modal by clicking the Labels icon at the top of the location overview panel.



Labels cannot be edited, however you can Delete them and recreate them (if for example you wish to fix spelling errors).

To do so, expand the dropdown list to view all the Labels present in your account.



27



Clicking the Delete icon at the side of a Label will prompt you to confirm you wish to delete it.

Please note: Deleting a Label that is already applied to 1 or more locations will remove it from the locations it is applied to.



On confirming deletion the Label will no longer be present in the platform.

FILTERING THE DASHBOARD BY LABELS

At the top of the Dashboard Side Panel there is a Labels filter option present.

Countries	Airports	Airspaces	
Q Search			► Î
C LATEST ACTIONS	Basic 🔵 Det	ailed ४ 😤 🗸	

Clicking this option will expand the Labels filter.





You can search for a Label by name or select one from the list.

You can filter by up to a maximum of 5 labels within the Labels filter.

Countries	Airports	Airspaces
Q Search		D
Select a Label to filter wl	nat you see on your Das	shboard 🗸
Base Station		
Cargo Team		
Divert Station		
High Risk		
Holidays Team		

When there are Labels present in this filter, the total number of labels you are filtering by will be highlighted to you on the Labels filter icon.



The Dashboard will then be filtered according to your Label filter preferences.



This includes:

- The Dashboard Side Panel
- The locations displayed on the Map
- The Map Legend/Pie Chart Widget



Please note: Your Labels filter preferences will be remembered by the system, so that when you log in/out of the Risk Manager platform (from the same browser) the Label filters you had applied at last log-in will be applied.

SCORE REVIEW

Within the information section there is a 'score bar' present this consists of the following:

- URS (Untreated Risk Score)
- CF (Control Factor)
- TRS (Treated Risk Score)



The Untreated Risk Score, by default, is an aggregation of the locations Theme scores.

This means the URS is directly linked to the locations themes and any change to a themes score will result in a change to the URS.





This is done using the following calculation:

Sum of all Theme Scores ÷ Number of Themes = Linked URS

You do have the option to manually override the URS. At the point that you manually override the URS the Themes are no longer 'linked' and any changes to the Theme scores will not change the URS.

You can choose to override the current Untreated Risk Score by clicking the edit icon - 🗹.

 Edit Untreated Risk Score
 ×

 Edit the value of the Untreated Risk Score below to override the linked URS. (Linked URS = Sum of all Theme Scores + No. of Themes)
 •

 Untreated Risk Score:
 Image: Contract of the Untreated Risk Score
 •

 • Use Linked URS
 •
 •

 • Use Linked URS
 •
 •

 • Reason for Change
 •
 •

 Cancel
 Save

When the edit icon is selected the following modal will appear.

To view historical score changes you can expand the table row within the modal, a table will be displayed listing any changes by users within your organisation or automated changes as a result of the automated aggregation calculation.



Edit Untreated Risk Score		×
Edit the value of the Untreated Risk Score below to all Theme Scores ÷ No. of Themes) Untreated Risk Score: C ² HIGH- 32 Use Linked URS	override the linked URS	۔ (Linked URS = Sum of
Location Kenya Recent changes to Kenya	Untreated Risk Score	•
PREVIOUS URS SCORE	UPDATED BY	DATE
	Ben Flockton	2024-06-05
	Ben Flockton	2024-06-05
	System	2024-06-04
Reason for Change		
Cancel		

EDITING A LOCATIONS UNTREATED RISK SCORE

If you disagree with the aggregated URS score and wish to override it with your own, you can do so by adjusting the 'current untreated risk score' value using the directional arrows - , or by manually typing in a value, followed by clicking the 'Save' button.

Edit Untreated Risk Score	×			
Edit the value of the Untreated Risk Score below to override the linked URS. (Linked URS = Sum of all Theme Scores ÷ No. of Themes) Untreated Risk Score:				
Use Linked URS				
Location Untreated Risk Score Kenya 1 MODERATE - 29.0 ¢	Ŧ			
Reason for Change				
Cancel	Save			



Icons present alongside the URS indicate whether a score has been automatically calculated for you using an aggregation of the theme scores or manually overridden by a user within your organisation.

- @ = URS has been automatically calculated as an aggregation of the locations theme scores.
- \blacksquare = URS has been overridden by a user within your organisation (Manual).

When the score is manually adjusted an input field is displayed to allow you to provide a 'Reason for Change.'

Edit Untreated Risk Score	×
Edit the value of the Untreated Risk Score below to override the linked URS. (Linked URS = St all Theme Scores ÷ No. of Themes) Untreated Risk Score: <i>(2</i> HIGH- 32) Use Linked URS	um of
Location Untreated Risk Score Kenya MODERATE- 29.0 🔶	
Disagree with latest automatically calculated score due to reduced levels of protest activity in Country present.	y at
Cancel	Save

Within this field you can provide a reason or additional information as to why you have decided to manually override the score. This will be present within the 'recent changes' table alongside the change to the Untreated Risk Score. Any changes made here will also be present in the actions table within the History tab when changes are saved.



Edit Untreated Risk Score		×
Edit the value of the Untreated Risk Score below to a all Theme Scores + No. of Themes)	override the linked URS	. (Linked URS = Sum of
Untreated Risk Score: 🔗 HIGH - 32		
Use Linked URS		
Location	Untreated Risk Score	
Kenya	MODERATE - 29	÷ .
Recent changes to Kenya		
PREVIOUS URS SCORE	UPDATED BY	DATE
	Ben Flockton	2024-06-05
Reason for Change: Disagree with latest automatically c in Country at present. see less	alculated score due to reduced	l levels of protest activity
	Ben Flockton	2024-06-05
O HIGH - 32 → ▲ MODER 29	Ben Flockton	2024-06-05
③ ● HIGH - 33 → ● HIGH - 32	System	2024-06-04
Reason for Change		
Cancel		Save

EDITING AN AIRSPACE UNTREATED RISK SCORE

To edit the Untreated Risk Scores for the different flight levels in an Airspace, this is accessed in the same way as it is for other location types by clicking the edit icon in the overview panel information section.



When the edit option is selected, a modal will display to allow you to edit/manually override the Untreated Risk Scores for each flight level.

Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



The Edit Location Score modal is similar to how it is for other location types, except risk scores and risk levels for each flight level within the airspace are displayed in a 'stack' from highest flight level to lowest.

Edit Untreated Risk Score	×
Edit the value of the Untreated Risk Score below to ov all Theme Scores ÷ No. of Themes)	verride the linked URS. (Linked URS = Sum of
Ø MODER 26 Untreated Risk Score: Ø HIGH - 38 Ø HIGH - 38 Ø	
C Use Linked URS	
Location	Untreated Risk Score
Egypt - North Sinai Peninsula	© HIGH- 38 ♦ © HIGH- 38 ♦
Reason for Change	
Cancel	Save

Each flight level is independently editable within this view and any changes made will be recorded in both the 'recent changes' table within the modal as well as the table of actions in the History tab.

NOTIFICATION OF SCORE CHANGE

If a change (to any of the Theme scores) has occurred that has resulted in the URS being recalculated for a location, when viewing the overview panel for a location a red notification icon on the score will display to highlight this to you.





To review this change, click the edit icon. The edit URS modal will be displayed and the recent change will be present in the historical score changes table (updated by System).

Edit Untreated Risk Score	×
Edit the value of the Untreated Risk Score below to o all Theme Scores + No. of Themes)	werride the linked URS. (Linked URS = Sum of
C Use Linked URS	
Location	Untreated Risk Score
DRC	
Recent changes to DRC	
PREVIOUS URS SCORE	UPDATED BY DATE
	System 2024-06-04
Reason for Change	
Cancel	Save

From here you have 2 options:

- 1. Apply the latest automatically calculated Untreated Risk Score.
 - To do so simply click the 'Use Linked URS' toggle so that it is enabled, followed by the 'Save' button.
- 2. Manually adjust the current overridden score.
 - To do so adjust the value using the directional arrows and click the 'Save' button.
Completing either of the above actions and then updating the locations status to any other status than 'Needs Review' will remove the notification badge until there is another score change (as a result of the automated aggregation calculation).



The 'Use Linked URS' toggle is present to allow you to quickly change a score from a manually overridden value, back to using the aggregated score by toggling it on. If you want to be notified of automated system score changes and not have the locations score automatically updated each time the aggregated score changes, set the toggle to off. You can still opt to use the same score value as the aggregated score, with the toggle set to off the system will recognise that the score should not be updated when the aggregated score does and instead notify you to review it.

APPLYING THE CONTROL FACTOR

The 'Control Factor' is the value used to calculate the 'Treated Risk Score' for a location.

When a Control Factor value is updated, this value will be deducted from the 'Untreated Risk Score' to produce the 'Treated Risk Score.'

Please note: You have the option (or may have already decided) to use the Control Rating Automation feature where the Control Factor is automatically calculated for you based on the controls you have applied to a location, further information can be found in the <u>Control Rating Automation section</u> of this user guide.

To manually update the Control Factor, click the edit icon at the side of the Control Factor value.



A modal will display overlaying the page where you can input (by typing in to the field) or adjust the value in increments of 0.1 by adjusting the up/down arrows.





Edit Control Factor		×
Edit the value of the Control Factor below		
Location Afghanistan	Location SCORE	
Cancel		ave 🗸

On clicking save the Control Factor will be deducted from the URS and the resultant value displayed as the TRS for the location.



Within Risk Manager you have the option to manually manage the control factor for each of your locations or for it to be automatically calculated based on the Controls you have applied to a location. Automatic control factor calculation is referred to as 'Control Rating Automation' throughout this user guide.

If you opt to manually set the Control Factor for your locations, then the onus is on you to review a location, any analysis information/internal knowledge held about the risks and themes prominent in that location and based on the control measures you have decided to apply to the location, make an educated decision as to how much they reduce the 'Untreated Risk Score' by.

AIRSPACE - APPLYING THE CONTROL FACTOR

The Control Factor functionality remains the same as in other location types for Airspace in that adjusting the Control Factor value will subtract the set amount from the Untreated Risk Score to produce a Treated Risk Score based on your assessment of the Controls applied to the location.

For Airspace location types, there is a single Control Factor field, this will treat all flight levels using the same value.



Egypt - North Sinai	Peninsula		🚺 Needs Review 🕤 😝 🥤 🗙
Untrea Score:	ted Risk (с) иси- 38 (с) иси- 38 (с) иси- 38 (с) иси- 38	Control Factor®: 23	Treated Risk Score: HIGH- 30.5

WORKFLOW STATUSES

To allow you to manage the workflow status of locations we have included several workflow statuses. These statuses are not bound to a strict workflow, it is up to you and your team to manage these how best fit your ways of working (For example, you may choose to only use 'Needs Review' and 'Up to Date').

The following workflow statuses are available for use:

- • Needs Review
- - In Progress
- **U** Awaiting Approval
- 🕑 Up to Date

The only workflow status that will be applied automatically by the system is 'Needs Review.' This will be updated on a location where there has been a change to the 'URS' or when a location has been newly added to the dashboard. If a location has a status of 'Needs Review' it will be displayed in the 'Latest Actions' section of the dashboard side panel, changing the status from 'Needs Review' to any other status will remove it from the 'Latest Actions' section.

To update the status of a location, first access the location overview by selecting a location in the dashboard side panel or on the map, the status selector is present at the top of the overview panel, simply click the dropdown and select the status you wish to set for the selected location.



Afghanistan			👎 Needs Review 🕤 🛃 📋 🗙
Untreated Risk Score:	Control Factor®: • •	Treated Risk Score:	Set status to Up to Date
Themes & Controls	Further Information	Documentation	Set status to Awaiting Approval

When a status has been changed for any given location, this will be reflected in the dashboard side panel via the icon in the far-right column.

THEMES & CONTROLS TAB

The Themes & Controls tab within the location overview panel provides you with an overview of how the Untreated Risk Score for a location is broken down into 'themes' (more commonly known as 'risks') as well as an overview of which controls have been applied to the location to mitigate the risk based on the score of each theme.

Themes & Controls	Further Information	Documentation	History
	Themes		Applied Controls
Airport Security Infrastructure	• HIGH - 30	· · · ·	Random Security Measures - 100% bag checks 🗸 🗸
Aviation Facilities	() HIGH - 30		Aircraft guards 🔻
Aviation Safety Compliance (International Standards)	C HIGH - 40	1	
Crew Support (Hotels, Transportation and Medical Services Evaluation	on) (0 HIGH - 30	/	
ICAO Safety Management Score	@ MODER 20		
ICAO Surveillance Obligations Score	MODER 20		
ICAO Universal Safety Oversight Audit Programme (USOAP) Score	MODER 20		
Political, Social & Criminal Violence	О нібн 40		
			Apply/Person Controls

When a location overview is accessed Themes & Controls will be the tab that is displayed by default.

THEMES

The Themes panel within the Themes & Controls tab provides you with a breakdown of risk for a location.



١T	iemes	
тнеме	THEME SCORE	
Airport Security Infrastructure	A HIGH - 30	1
Aviation Facilities	A HIGH - 30	1
Aviation Safety Compliance (International Standards)	O HIGH - 40	1
Crew Support (Hotels, Transportation and Medical Services Evaluation)	A HIGH - 30	1
ICAO Safety Management Score	MODER 20	
ICAO Surveillance Obligations Score	MODER 20	1
ICAO Universal Safety Oversight Audit Programme (USOAP) Score	MODER 20	1
Political, Social & Criminal Violence	G HIGH - 40	1

The search field at the top of the Themes panel will filter the list to allow you to more easily find the theme you want to view the score for.

AIRSPACE THEMES TABLE

The Themes table within the Themes & Controls tab is unchanged for Airspace location types in both design and functionality. Just like the side panel, they key difference is the display of risk scores and risk levels for each flight level within an airspace theme, which are displayed in a 'stack' from highest flight level to lowest.

Due to the nature of Airspaces the themes listed are also different to other location types.



Themes & Controls		Further Info	ormation	Documenta
		Themes		
Q Search				
тнеме	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE	<u>^</u>
Air & Air Defence Activity	•	•	EXTREM 50 EXTREM 50 EXTREM 50 EXTREM 50	,
Air Navigation Service Provision	•	•	HIGH - 40 HIGH - 40 HIGH - 40 HIGH - 40 HIGH - 40	,
Airspace Congestion	•	•	HIGH - 30 HIGH - 30 HIGH - 30	ŗ
Airspace Infringement	•	•	EXTREM 50 EXTREM 50 EXTREM 50 EXTREM 50	,
Availability	•	•	 HIGH - 40 HIGH - 40 HIGH - 40 	

THEME SCORE EDITING

Just like a locations untreated risk score you have the option to edit theme scores.

You can review historical scores and choose to override the current Theme Score by clicking the edit icon - I in the row of the Theme you wish to edit the score for.

When the edit icon is selected, a modal will appear overlaying the overview panel.





If you disagree with Ospreys score and wish to override it with your own you can do so by adjusting the 'theme score' value using the directional arrows - Cor by typing a value in to the field, followed by clicking the 'Save' button.

Icons present alongside the Theme Score indicate whether a score has been provided by Osprey or manually overridden by a user within your organisation.

- • • Theme Score has been provided by Osprey.
- = Theme Score has been overridden by a user within your organisation.

When the score is adjusted an input field is displayed to allow you to provide a 'Reason for Change' (in the same way it does when a location score is changed).

Within this field you can provide a reason or additional information as to why you have decided to manually override the score. This will be present within the 'recent changes' table alongside the change to the Theme Score as well as in the actions table within the History tab when changes are saved.



EDITING AN AIRSPACE THEME SCORE

To edit Theme Scores for the different flight levels in an Airspace theme (if you disagree with Ospreys assessment, or wish to provide your own), this is accessed in the same way as it is for other location types by clicking the edit icon in table row of the Themes table.



When the edit option is selected, a modal will display to allow you to edit/manually override the Theme Scores for each flight level.

The Edit Theme Score modal is like how it is for other location types, except risk scores and risk levels for each flight level within the theme are displayed in a 'stack' from highest flight level to lowest.





Each flight level is independently editable within this view and any changes made will be recorded in both the 'recent changes' table within the modal as well as the table of actions in the History tab.

If you have Likelihood/Impact scoring enabled for your account, for airspace there is a toggle present to the right of the risk scoring matrix to allow you to specify which flight level you are selecting a score from the risk matrix for, when a square is selected.

REVIEWING RECENT AND HISTORICAL THEME SCORE CHANGES

To view historical score changes you can expand the table row within the modal.





On expanding the table row you will be presented with the following 2 tabs, each containing a table:

- Recent Theme Score Changes
- Osprey Theme Score Log

Just like the URS 'recent changes' table, the Recent Theme Score Changes table will only show you the changes that have physically occurred to the score that is displayed in the platform for the Theme over time.

The Osprey Theme Score Log table will show all changes to the Themes score by Osprey regardless of whether they have physically updated the score or were underlying changes (due to the theme score being manually overridden). This table essentially provides you with a complete history of how the Osprey score for a theme has changed over time.

NOTIFICATION OF THEME SCORE CHANGE

If Osprey has made a change to the score for a theme within a location, when viewing the themes list in the location overview panel, a red notification icon on the score will display to highlight this to you.



To review this change, click the edit icon. The edit theme score modal will display and the recent change by Osprey will be present in one of the following tables:

- Recent changes table if the theme is using the Osprey provided score.
- Osprey Theme Score log if at the time the change occurred the themes score was manually overridden (i.e. not using the Osprey provided score).

A red notification dot will display on the relevant tab to make you aware of where to view/review the change.



Edit Theme Score			×
Edit the value of the Theme Score below t score.	o override the Provi	der Theme	
Osprey Theme Score: O EXTREME - 45			
Use Osprey Score			
THEME LIKELIHOOD SCORE IMPACT SC	ORE THEME SCORE		
Crime • •	C EXTREM	E-45 🔹 🔺	
Note: Updating the Theme Score will reset the	e Likelihood and Impact		
Descript Theorem Channess	0		
Recent Theme Score Changes	Osprey meme sco		
SCORE CHANGE	UPDATED BY	DATE	
	System	21/02/23	
Edit Theme Score			×
Edit Theme Score Edit the value of the Theme Score below t score.	o override the Provid	der Theme	×
Edit Theme Score Edit the value of the Theme Score below t score. Osprey Theme Score: ••••••••••••••••••••••••••••••••••••	o override the Provid	der Theme	×
Edit Theme Score Edit the value of the Theme Score below to score. Osprey Theme Score: Osprey Theme Score: Use Osprey Score	o override the Provid	der Theme	×
Edit Theme Score Edit the value of the Theme Score below t score. Osprey Theme Score: Use Osprey Score THEME LIKELIHOOD SCORE IMPACT SC	O OVERTIDE THE PROVIO	der Theme	×
Edit Theme Score Edit the value of the Theme Score below to score. Osprey Theme Score: Use Osprey Score THEME LIKELIHOOD SCORE IMPACT SC	O OVERTIDE THE Provid	der Theme	×
Edit Theme Score Edit the value of the Theme Score below to score. Osprey Theme Score: • EXTREME - 45 • • Use Osprey Score • Use Osprey Score • HEME THEME LIKELIHOOD SCORE Crime • • • • • • • • • • • • • • • • • • •	O OVERTIDE THE PROVIO CORE THEME SCORE	der Theme	×
Edit Theme Score Edit the value of the Theme Score below to score. Osprey Theme Score: Use Osprey Score THEME LIKELIHOOD SCORE IMPACT SC Crime Crime Note: Updating the Theme Score will reset the	O OVERTIDE THE Provid CORE THEME SCORE Likelihood and Impact.	der Theme	×
Edit Theme Score Edit the value of the Theme Score below to score. Osprey Theme Score: Crime Crime Crime Note: Updating the Theme Score will reset the Recent Theme Score Changes	O OVERTIDE THE Provid CORE THEME SCORE HIGH - 40 E Likelihood and Impact Osprey Theme Sco	der Theme	×
Edit Theme Score Edit the value of the Theme Score below to score. Osprey Theme Score: Use Osprey Score THEME LIKELIHOOD SCORE IMPACT SC Crime Crime Recent Theme Score will reset the Recent Theme Score Changes Score CHANGE	O OVERTIDE THEME SCORE CORE THEME SCORE 2 Likelihood and Impact. Osprey Theme Sco DA	der Theme	×

From here you have 2 options:

- 1. If the themes score is manually set you can opt to apply the latest Theme Score (as provided by Osprey).
 - To do so simply set the 'Use Osprey Score' toggle to enabled and save the change.
- 2. Adjust the current manually set score.
 - To do so adjust the value using the directional arrows and click the 'Save' button.



Completing either of the above actions and setting the location status to any other status than 'Needs Review' will remove the notification badge until there is another score change provided by Osprey for the theme.



The 'Use Osprey Score' toggle is present to allow you to quickly change a score from a manually overridden value, back to use Ospreys Score by toggling it on. If you want to be notified of automated system score changes and not have the theme score automatically updated each time Ospreys evaluation changes, set the toggle to off. You can still opt to use the same score value as Osprey, with the toggle set to off, the system will recognise that the score should not be updated when Ospreys evaluation changes and instead notify you to review.

LIKELIHOOD / IMPACT SCORING

Theme scores can be manually calculated by providing a Likelihood and an Impact score, by default this setting is disabled and can be enabled by your account administrator (Osprey). This will be discussed when you are initially set up for use on the platform. If you wish to enable/disable this setting for your account, please contact your Account Manager at Osprey.

When enabled the Themes panel will display 2 additional columns:

- Likelihood Score
- Impact Score

By default, if the likelihood/impact scores have not been set then the Theme Score will be using the Osprey provided Theme Score.



		Themes		
Q Search				
тнеме	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE	<u>~</u>
Airport Security Infrastructure	•	•	HIGH - 30	1
Aviation Facilities	•	-	C HIGH - 30	,
Aviation Safety Compliance (International Standards)	•	•	A HIGH - 40	1
Crew Support (Hotels, Transportation and Medical Services Evaluation)	•	•	0 HIGH - 30	1
ICAO Safety Management Score	•	•	MODER 20	1
ICAO Surveillance Obligations Score	•	•	MODER 20	1
ICAO Universal Safety Oversight Audit Programme (USOAP) Score	•	•	MODER 20	1
Political, Social & Criminal Violence	•	•	A HIGH - 40	1

To set the likelihood/impact scores for a theme click on the edit icon - in the row of the Theme you wish to edit the score for. When the edit icon is selected, a modal will appear overlaying the overview panel, with Likelihood/Impact scoring enabled there is a column displayed for each value with the option to adjust them using the directional arrows.

When values are present in both fields the theme score will be automatically calculated for you in line with the risk matrix.



Edit Them	ne Score						×
Edit the val	Edit the value of the Theme Score below to override the Osprey Theme Score						
Osprey Ther	ne Score: (MODER 20)				
🔵 Use Os	sprey Score						
тнеме ICAO Safe Score	ty Manager	LIKEL		IMPACT SCORE		CORE	• •
Note: Upd	ating the t	neme score will	reset likelihood	and impact.			
Cancel							Save
	5	22	32	39	45	50	
	4	20	28	35	40	45	
IMPACT	3	17	24	30	35	39	
	2	14	20	24	28	32	
	1	10	14	17	20	22	
		1	2	3	4	5	
				LIKELIHOOD			

A risk matrix is also present within the modal as a reference point when deciding which values to input. You can click the squares in the risk matrix to populate the likelihood/impact values and if you wish to adjust these further, you can do so by either editing the value fields or clicking the up/down arrows.

Clicking the Save button will store your preferences, the modal will be dismissed, and the scores will be displayed in the themes panel.





		Themes		
Q Search				
THEME	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE	_
Airport Security Infrastructure	•	•	0 HIGH - 30	1
Aviation Facilities	•	•	HIGH - 30	,
Aviation Safety Compliance (International Standards)	•	•	B HIGH - 40	1
Crew Support (Hotels, Transportation and Medical Services Evaluation)	•	•	HIGH - 30	1
ICAO Safety Management Score	2	3	MODER 24	1
ICAO Surveillance Obligations Score	•	•	MODER 20	1
ICAO Universal Safety Oversight Audit Programme (USOAP) Score	•	•	MODER 20	1
Political, Social & Criminal Violence	•	•	A HIGH - 40	/

The Theme Score badge will display the \clubsuit icon to indicate that the Theme Score has been overridden by a user within your organisation by inputting likelihood/impact values to calculate the Theme Score.

CONTROLS

Controls, more commonly known as mitigation measures, can be added to a location to mitigate the risk within the Themes & Controls tab of a locations overview panel.

A search field is present at the top of this panel to allow you to search for applied controls by keywords present in the control name. When a search query is input, the list will be filtered to display only results that match your search.

When controls have been added to a location the panel displays as follows:



Applied	Controls
Q Search	
CONTROL	
Random Security Measures - 100	% bag checks 🛛 🔻
Aircraft guards	•
	Apply/Remove Controls

Clicking the arrow at the end of one of the rows will expand the control to reveal the description for the control and a list of Themes that it applies to.

APPLIED CONTROLS / CONTROLS MANAGEMENT

To add controls to a location, click the 'Manage controls' button, this will open a modal containing a list of all the controls that have been added to your organisation's controls library and therefore available for use (covered in the next section).





Within this modal you can perform either of the following actions:

- Enable a de-selected checkbox to add a control to the location
- De-select a previously selected checked to remove the control from the location

There are 2 types of controls available:

- Single level controls
 - These controls do not require any additional configuration to enable them
- Multi-level controls
 - These controls provide you with a list of options as to what 'level' of the control you wish to apply to the location. When these types of controls are enabled in the modal you will need to select one of the options before you can save your changes and apply it to the location.

When you have finished managing your controls (either adding or removing them using the checkboxes) clicking the apply button will apply them to the location – if any of your selections have multi-level controls, the control details will automatically expand prompting you to select a control sub-option before your changes are saved.





Once the changes have been saved the manage controls modal will be dismissed and your list of applied controls will be updated in line with the changes you have made.

Applied Controls	
Q Search	
CONTROL	
Random Security Measures - 100% bag checks	•
Aircraft guards	•
Medical Facilities	•
Apply/Remove Cont	rols

VIEWING APPLIED CONTROLS BY THEME

Within the themes panel of the Themes & Controls tab if you click one of the theme rows then the Applied Controls panel will update to display the applied controls that apply to the selected theme.







This helps to provide you a more focused view of how your applied controls mitigate the risk for a particular theme. To revert to viewing all controls applied to the location, simply close the theme specific controls panel by clicking the 'x' in the top right corner of the panel.

FURTHER INFORMATION TAB

>	Dashboard (Controls	s Customise			Quick Add
Countri	es 🐓 Airr	ports	(+) ⁹ Airspa	ces	Afghanistan	🖉 Up to Date 🕤 🖨 🍵 🕇 🗙
C LATEST	ACTIONS		Basic 🌑 Detaile	" ^ " ⇒	Untreated Risk Control	64. 35
			Review	÷	Themes & Controls Further Information Documentation	History
-					Osprey Country Analysis	
ISRAEL			• Review	·	The presence of armed conflict within Afghanistan coupled with heightened levels of crime, social unrest and aviation infrastructure deficits, pose logistical constraints t the country. In addition, the threat of militancy posed to aviation within Afghanistan is highlighted by recent attacks against airports and aircraft inflight. Afghanistan dor safety and the security posture at airports in the country varies. Security personnel are unlikely trained to the highest international standards and staff responsible for s likely face difficulties in handling is enfined aviation related safetor security version.	to civilian flight operations within es not meet ICAO standards for safeguarding airport operations
KENYA			• Review	~		
ଙ					Osprey Country Information	
					Add your own analysis or mindings for this location, new sections to display and edit here can be created in the <u>custom clements</u> ^w area.	
			_			
All Countries			5	Â		
Q search				*		
LOCATION American		сг Ф	TRS®	•		
Samoa	HIGH- 44.4		HIGH - 44.4	~		
Andorra	HIGH - 39		HIGH - 39	e		
Bosnia and Herzegovina	HIGH - 38		HIGH - 38	0		
Ecuador	HIGH - 36		MODERATE - 26	0		
Afghanistan	HIGH - 35		HIGH - 35	0		
Angola	HIGH - 35		HIGH - 35	0		
Aland Islands	HIGH - 34		HIGH - 34	0		
Israel	HIGH - 34		HIGH - 34	•		

The Further Information tab within the overview panel contains the Osprey location analysis to allow you to review Ospreys most up to date analysis summary for the location being viewed. Any Custom Elements will also display in this tab to allow users within your organisation to add their own analysis, including images which can be viewed and edited by other users.

By default, when the location overview for a location is accessed, the most up to date Osprey location analysis will be displayed.

DOCUMENTATION TAB



N .	Dashboard	Control	Customica					
*			Customisc					Quick Add
Countri	es 🔗 Ai	ports	Airspac	es	Afghanistan			🎯 Up to Date 🗸 📄 🍵 🗙
G LATEST /	ACTIONS		Basic 🕕 Detailed			Control		
Q Search				ŧ	Score:	Factor [®] :	Treated Risk Scor	e: (HiGH- 35)
ARMENIA			Review		Themes & Controls	Further Information		History
820					Documentation			Add New Documentation
ISRAEL			Review		Q Search			
C.					NAME		O DOCUMENTATION	k
KENYA			Review		Airport Incidents 2022-2023	Link ^Ø		i
					SAG Meeting Notes 01/06/2024	Link ²		î
					Implementation Evidence for Control Measures - May 2024	Link ²		1 1
All Countries			E.					
Q Search				#				
LOCATION	urs♥	CF●	TRS♥					
American Samoa	HIGH - 44.4		HIGH- 44.4	0				
Andorra	HIGH - 39		HIGH- 39	٢				
Bosnia and Herzegovina	HIGH - 38		HIGH- 38	0				
Ecuador	HIGH - 26		MODERATE - 26	۲				
Afghanistan	HIGH - 35		HIGH- 35	۲				
Angola	HIGH - 35		HIGH- 35	0				
Aland Islands	HIGH - 34		HIGH- 34	۲				
Israel	HIGH - 24		HIGH - 34	9				
	_		_					

The Documentation tab within the overview panel allows you to link documentation, held externally, into the Risk Manager platform.

This area can be used to store anything from meeting minutes, risk decision sign-off, analysis, control implementation evidence and anything else that allows you to manage and assess risk for a particular location effectively as per your organisations processes.

Clicking the link to a document will open it in a new tab, given Osprey does not host the documents, the onus is on members of your organisation to ensure the appropriate sharing settings are applied to the files prior to linking them into the Risk Manager platform.

ADDING DOCUMENTATION

To add a document, click the 'Add new documentation' button -

Add New Documentation

The 'Add new documentation' form will display in a modal overlaying the page.



Add New Documentation	\$
Documentation Name / Description *	
Documentation Link *	
Cancel Add	

Within the form you must provide a Documentation Name / Description and a valid Documentation Link (URL).

When you are happy with the details of your documentation then click the 'Add' button, it will then display in the documentation table and can be accessed by other members of your organisation, who have access to the Risk Manager platform.

If you wish to delete any documentation from the table, you can do so by clicking the 'delete' icon - \Box .

Please note that once documentation has been deleted it cannot be recovered. If you have accidentally deleted a piece of documentation you would need to re-add it.



HISTORY (& REPORTS ARCHIVE) TAB

Themes & Controls	Further	^r Information	Documentation	History	
History - Actions					
Actions	Q Search				🔒
Reports Archive	DATE/TIME			USER	
·	2024-02-26 11:59:53	Report generated - Country Template		Ben Flockton	
	2024-01-24 11:48:16	Control Factor Edited from 2.9 to 3		System	
	2024-01-24 11:48:11	Control Factor Edited from 3 to 2.9		System	
	2023-12-04 15:06:59	Control Factor Edited from 5 to 3		Andrew Nicholson	
	2023-12-04 14:48:46	Location status updated from Needs Review I	to Up to Date	Andrew Nicholson	
	2023-10-17 11:02:47	Control removed - Digital asset tracking		System	
	2023-10-17 11:02:47	Control added - Random Security Measures -	physical location sweeps	System	
	2023-10-17 11:02:47	Control added - Random Security Measures -	physical asset sweeps	System	
1	2023-10-17 11:02:47	Control added - Random Security Measures -	100% bag checks	System	
	2023-10-04 10:09:35	Control Factor Edited from 50 to 5		System	
	« < 1 2 > »	1-10 of 19			

The History tab within the overview panel provides you with an audit log of all user actions and system actions related to the location, as well as an archive of all historically generated Location Summary Reports.

There is a side menu present in this tab containing the following options:

- Actions
- Reports Archive

The Actions table includes (but is not limited to):

- Automated score changes (increase/decrease)
- Manual score changes
- Addition/Removal of controls
- Report generation
- Status changes
- Addition/Removal of documentation

A search field is present to allow you to filter the actions list to more easily find any historical changes that you may need to review.



The Reports Archive table contains a log of all historically generated Location Summary Reports.

Themes & Controls	2	Further Information	Documentation	History
History - Reports Archive				
Actions	Q Search			
Reports Archive	DATE/TIME	REPORT	CREATED BY	
	2024-02-27 14:18:05	Ukraine - Country Summary Report (Ground Crew Te	emplate) Ben Flocktor	
	2024-02-27 14:17:10	Ukraine - Country Summary Report (Country Templa	te) Ben Flocktor	
	2024-02-26 11-59-52	Ukraine - Country Summary Report (Country Templa	te) Ben Flocktor	•
	≪ < 1 > »	1-3 of 3		

You can download a copy of the report by clicking the download icon in the table. This will be an exact copy of the report on the date it was previously generated.

LOCATION SUMMARY REPORT

A Location Summary Report provides you with all the information held for a location within the locations overview, by using the default Osprey supplied template, this will include:

- Current score information
- Map displaying location (Countries and Airspace only)
- Osprey Analysis
- Themes and their current scores
- Applied Controls (if any have been applied to the location)
- Documentation with clickable links (if documentation added to the location)
- History of changes to the location



			28 July 2023					28 July 2023	
Country Summary	Report	relisibliotopare direct and indi- attudies. Additionally, the our of arcraft and crees safety and se finished at CAMBINIAbial argont, available here, along with the or Themes The table before atoplays all The	rect fire targeting argonts and from surt for har resulted in no ATC service across control on the ground Magne eventscheap it, it is now under Tablian control. The FAA a the GMXWabul RR. mes and their current score status.	isce to-air fine target the country's airspa Aug 2021: US and all advises that there an	ng versiti operating at low a and an everyme threat to entitize executions have no longer zoy ATC services	Advance passe sharing initiativ	ger information	Algori Perimeter Southy Broaches, Convutto, Crew Security, Prevensi in Luggage, Non Conflict Zane Bierensis Terrorism, Smagging & Trafficing Travel Documentation Fraud, Unnuly Passenger Incidents	Advance Passenger Information (API) sharing instances require whites to provide postering information to immigration and security agencies in advance of fights deparing of anning a advances advances to control to target out of heids, compare possenger data to walchilms, and control, individuals who may poss executing rate or have immigration reliaed restructions on travel.
	The second se	Theme	Likelhood Score	e Impact Score	Theme Score	Hangar use ma	ndatory	Airport Permeter Security Breaches.	This policy requires mandatory compliance with
antry Name hanistan	Last Reviewed 2023-07-28	Availab Safety			A 110-210			Aviation Safety, Cornaption, Crew	the designated use of hangar facilities to
		Comption						Security, Cyber Crime, Firearms in Luaware, Non-Conflict Zone Extremat	reduce exposure of arroralt to targeted or incidental attacks.
Anted Hisk Score Cantrol Factor: 50	Instant Mak Score	crew security						Terrorism, Smuggling & Trafficking	
San Statekisten	22 0	CyberCrime	ě			202234000		Unrest	
Lordentean	Stan KIRJIA	HITERITIS IN LUGDINGE				Random Securi	ty Measures -	Airport Perimeter Security Breaches,	Random physical asset sweeps refer to the
Turkmenistan Taikistan	and a	integra incenterence				proprieta analisi	ecologia (Luggage, Non-Conflict Zone Extremist	searches of physical assets, such as cargo
		Natural Phagaras	ž	ě				Terrorism, Smuggling & Trafficking	containers, equipment, or vehicles, to detect
	and the second s	Non-Consid zone Deremist II	errorgen						and prevent unauthorized or cangerous terms from entering or moving within availant
	30	Smugging & tramoving			CALINATION				facilities.
Algeannian	A	Trave Documentation Haud		ä		Random Securi	y Measures	Airport Perimeter Security Breaches,	Random physical location sweeps involve
	a.a.	University of the second secon	ě	ě		physicatiocatio	n sweeps	Corruption, Crew Security, Firearms in Lumman Non Conflict Zone Extremot	conducting random inspections or searches of sourcefic areas, locations or any afr. This
August 1	WAR UTT	Chroy Passinger Fictures	ă l	ě				Terrorism, Smuggling & Trafficking	measure aims to detect and address any
Pakistan	Nepil	False & etc. International IP		ě					potential security vulnerabilities, unauthorized
2 C	An Cart	Solida According to According to		ě					maintain the overall security of the facility or
such a state of	E Materia E Conferencia	faile Company Coloring		ě					arcrat.
desis		Safety Management System IS	MO Salution	ā	CONTRACTOR OF	Documentat	00		
rey Country Analysis		and an approximately approximately		-		The table below	suplays all docum	entation associated to this location	
presence of armed conflict within Afghanistan coupled with heightened k	evels of orime, social unrest and aviation	Applied Controls				Date Added	Added By	Name	Link
sources perces, puse oppose constraints to overal legit operations wit ancy posed to available within Afghanistan is highlighted by recent atta	cks against amorts and arcraft infight.	The table below displays all App	illed Controls applied to this location			2023-07-28	Ben Flockton	Arport incidents 2022-2023	linit:
inistan does not meet ICAO standards for safety and the security posture	at airports in the country varies. Securey	Control	Themes Applied To	Description		2023-07-28	Ben Flocisori	Implementation Evidence for Control	les.
connel are unlikely trained to the highest international standards and s	call responsible for safeguarding airport	Post-flight mission report	Airport Perimeter Security Breaches,	This report summ	arizes the details and Endings			Moasures 05 06-23	
			Security, Caber Crime, Finearms in	about any securit	incidents, megularities, or	2023-07-28	Ben Flockton	Meeting Notes 24-07-23	bric
ditional Information			Luggage, Non-Conflict Zone Extremist	observations, pro	iding valuable insights for	2023 07 28	Ben Flockton	Risk Assessment - Kabul Airport	Irric
pace now has no ATC service - the CASONabul Filk is uncontrolled Class G a	inspace, and overflying traffic should noute		Terrorism, Smuggling & Trafficking, Unrest	trend analysis, im security related d	provement, and future			12-12-22	
ind the country Several countries only permit overflights on airways P500 and	G500 in the far east of the OAKONabul FR.								
many and the UV permit overtights across the entire FIR at and above F	5.30 and FLS20 respectively the primary								
report is provided using the best information available to Deproy Plagt Solutions at the fi- informal communication or otherwise, as a result of insolution or committee downsteen	ine it was produced. We holdly is accepted for any loss and nothing in this report absolves the user fram the	This report is provided only the be sufferent, consequential or other	nd information available to Oupmy Flight Solutions runne, as a result of insocurate or ecompises into		and . No hamily is accepted for any trans-	This report is prov authorst.com		thermation available to Deproy Fight Solutions a	

This report type can be downloaded from the Overview panel for a particular location by clicking on the 'download report' icon next to the workflow status dropdown selector at the top of the panel.



When this icon is clicked, a modal will display to allow you to select the template you wish to use, the default Osprey supplied templates are:

- Country Template
- Airport Template
- Airspace Template

AIRSPACE SUMMARY REPORTS



	pace Sum	nmary Re	eport	taraei Labarron Syria Bo Created for: Ben Fiocks	nder			Report Date: 10/01/24 Report Time: 10/08 UTC
Created for: Ben Flockt	on		Report Date: 10/04/24	The table below displ	ays all Themes a	nd their current scor	e status.	
			Report Time: 10:08 UTC	Automated score	from Osprey	L - Manually inp	atted score	
Airspace Name:				Above FL260	= R 100 to	FI.260 = - L	p to FI 100	
ISRAEL-LEBANON-SYR	A BORDER			Thoma		Likelihood Score	Imoust From	Thoma Score
				Expertise	-		(6)	CONTRIMESOOD)
_	Untreated Risk Score	Total Control Factor	Treated Risk Score			(6)	(8)	DITREME - SLO
Above RL260	COTHEME-47.5	0.0	EXTRAME-47.5				(8)	C EXTREME-58.0 /
FL100 to FL260	CATHERE 483	0.0	CORRAC-455	Terrorism Evaluation	=			C
Up to FL100	Externet-48.5	0.0	CONTRACTOR			۲	۲	C EXTREME SEA
					-		۲	CO EXTREME - SERE -
				Security Evaluation	=	۲	۲	CO CONTRACTOR OF STATE
	Distance	Syria	No.		=	۲	۲	C LATISTIC SALE
					=	۲	۲	**************************************
		starch		Portability	=	۲	۲	Exmessel - 50.0
	4	m X			=	۲	۲	FREEMON NO.4
	West	and b			-		۲	COTREME - SO.0
	Israel			Operational ballation	-		۲	CATRENE - SO.O
downshine.	Firthed GazaStrip	Jurdan 2						COTININE-SUAT
		· > w	Address of Concessioning	Longer of Company				EXTREME SOLD
				Capitol Colored				D'INEWE SHO
Ocorow Aircrosce An	sharie							Content - Sea
Northam Israel along #	ha horder areas of S vin m	d Jacob s an amount	ng nuarfight nisk area dua	Lethalty.	- ÷		(1)	Contraction of the local division of the loc
THE REPORT OF A DESCRIPTION OF A DESCRIP	ent-rich state actors (VNSA	is) that possess the capi	ability and intent to target		-			
to the presence of viol	at low altitudes. The prin	nary threat to aviation a	stems from man portable		-			CATHONIC MENT
to the presence of viol aviation assets in fight	9496796J0311110005592551001.00	o to air missle (SAM) sy	stoms and fighter jets to	Infrastructure Evaluati	20 E			
to the presence of viol aviation assets in fight air defence systems (W capability and intent to	o use conventional surface	target air assets at all altitudes.						Contraction of the second
to the presence of viol avation assets in fight air defence systems (k capability and intent o target air assets at all a	o use conventional surfaci littudes.					1962		
to the presence of viol oviation assets in flight air defence systems (W capability and intent to target air assets at all a	o use conventional surfaci littudes							

The key differences in the Airspace Summary Report are:

• The Airspace scores are displayed in a table – this allows you to see the scores for each flight level.

The scores for each theme display in a 'stack' where each one represents the different flight levels within the airspace.

LOCATION AUDIT REPORT

A Location Audit Report provides you with the last 12 months of history for a location alongside the location scores at time of report generation.



		OSPREY
	Country Audit Do	nort
	Country Audit Re	port
		·····
Created for: Ben Flock	ton	Report Date: 28-jul-2023 Report Time: 10.02511/JC
Country Name		Last Reviewed
Vigeria		2023-07-28
Interacted Disk Score	Control Extent 161	Treated Oct Score (HODFBATT 37.5
Increated Hisk Score	HIGH-436 CONTROL FACTOR: TELT	Incated Risk Score MODERATE - 27.5
The table below displa	ays a log of all History associated to this location	
Date/Time	Action	User
2023-07-28 11:02	status changed from in Progress to Up to Date	Ben Plockton
2023-07-28 11:02	treated_score score changed from 28.1 to 27.5	Ben Hockton
2023-07-28 11:02	untreated score changed from 44.2 to 43.6	Ben Flockton
2023-07-28 11:02	PDF - Meeting Notes 22-06-23	Ben Flockton
2023-07-28 10:59	Control added	Ben Flockton
2023-07-28 10:59	Control added	Ben Flockton
2023-07-28 10:59	Control added	Ben Flockton
2023-07-28 10:59	Control added	Ben Flockton
2023-07-28 10:59	Status changed from Needs Review to In Progress	Ben Flockton
2023-07-28 10:59	Status changed from Up to Date to Needs Review	Ben Flockton
2023-07-28 08:36	treated_score score changed from 29.8 to 28.1	Ben Flockton
2023-07-28 08:36	untreated score changed from 36 to 44.2	Ben Flockton
2023-07-28 08:34	Status changed from Needs Review to Up to Date	Ben Flockton
2023-07-27 17:13	Status changed from Up to Date to Needs Review	Ben Flockton
2023-07-27 16:18	Status changed from Needs Review to Up to Date	Ben Flockton
2023-07-27 15:25	Control added	Alex Burton
2023-07-27 15:25	Control added	Alex Burton
2023-07-27 15:24	Control removed	Alex Burton
2022 02 22 45 22	Control added	Alex Burton
2023-07-27 15:23	Control added	Alex Burton
2023-07-27 15:23		

The report can be downloaded from the Overview panel for a particular location by accessing the History tab and clicking on the 'download report' icon in the top right-hand corner of the tab.

Themes & Controls	Furti	her Information	Documentation	History	
History - Actions					
Actions	Q Search				R
Reports Archive	DATE/TIME	ACTION		USER	
	2024-02-27 14:17:11	Report generated - Country Template		Ben Flockton	



CONTROLS

Osprey provide you with a number of control templates that you can use to quickly create and curate your own library of controls for use by your organisation, in addition to the ability to creating your own controls from scratch.

MANAGING THE CONTROLS LIBRARY

To manage your organisations controls library this can be accessed by clicking the 'Controls' navigation menu item in the navigation bar at the top of the screen.



This will navigate you to the 'Controls Library' page, if at any time you wish to return to the dashboard you can do so by selecting the 'Dashboard' navigation bar link.

Dashboard Controls			Quick Add
Osprey's Controls Library Manage and review your Controls Library below.			Add New Control Create From Template
Filter Reset.All			
Theme			
Al × ·	Access control monitoring	Air & Air Defence Activity	Airspaces 🗸 🔹 👻
Location Type All x v	Access control monitoring	Airport Perimeter Security Breaches	Countries / I •
	Access control monitoring - shaun	Airport Perimeter Security Breaches	Countries / I +
	Aircraft guards	Airport Perimeter Security Breaches, Crew Security, Current Civil Aviation Fight Prohibitions	Anguces (Argund) Countries / 1 +
	Blah blah	Airport Perimeter Security Breaches	Countries (Airports) / I 🗸
	Business continuity plan	Airport Perimeter Security Breaches, Crew Security, Cyber Crime View All	Countries (Jarguette 🖌 🕴 🔹
	Digital asset tracking	Airport Perimeter Security Breaches, Corruption, Crew Security View All	Countries (Arguers) / I -
	Digital asset tracking	Airport Perimeter Security Breaches, Corruption, Crew Security View All	Countries (Anguers)
	Digital asset tracking	Airport Perimeter Security Breaches, Corruption, Crew Security View All	Countries (Arguers) / I 🗸
	Digital asset tracking	Airport Perimeter Security Breaches, Corruption, Crew Security View All	Countries (Arguers) / I
	Digital asset tracking	Airport Perimeter Security Breaches, Corruption, Crew Security View All	Countries Arguers / I -



'Manage Controls Library' page consists of:

- A single page view of all Controls available for use by all users of your account.
- The ability to create controls using the available templates provided by Osprey.
- The ability to create controls from scratch.

To add a control to your organisations controls library by using a template simply click the 'Create from Template' button.

A form will display overlaying the page, this contains a list of all available control templates supplied by Osprey.



The list can be searched or filtered using the options at the top of the form. To view the description for the control template, click the expand icon within the table row.





To select a template to use, click the 'Select' button in the table row, the form will update to allow you to edit the control details before adding it to your library.

You can choose to change the name, description and be select which themes the control applies to in this view. Once you are happy with the control details clicking the 'Save' button will add it to your Controls Library.



Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



If you wish to delete a control from your Controls Library, you can do so by clicking the 'delete' icon on the row for the control in the Controls Library table -

▲ Please note: When a control is removed from your organisations controls library, if it has been applied to location in the themes & controls tab of a location overview in the dashboard, then it will no longer be applied to those locations following removal – you may need to review these locations to ensure risk management measures are appropriate following the removal of the control.

A warning message will appear when a control is removed from your organisations library of controls to make you aware of the above, if the control is applied to any locations, then these will be listed to make you aware of which locations may require a review.



You can make changes to controls in your Controls Library by clicking the 'edit' icon (²) on the table row for the control you wish to edit, this will display a form overlaying the page where you can make changes and save them.



CREATING CUSTOM CONTROLS

When curating your organisations controls library, if a control does not already exist as a template, you have the option to create your own custom control.

To do so click the 'Add new control' button -

The 'Add new control' form will display in a modal overlaying the 'Controls Library' page.

CONTROL RATING AUTOMATION

Dashboard Controls

'Control Rating Automation' is a feature available in Risk Manager that reduces manual overheads by automatically calculating the 'Total Control Factor' for a location based on the Controls that have been applied to it.

If you do not currently have this feature enabled on your account, please speak to your Client Success Manager who can discuss this with you in more detail and enable it on your account.

With 'Control Rating Automation' enabled, each control in your Controls Library will need a 'default Control Factor' value setting for it. This can be done via the Controls Management page by selecting the 'Controls' menu option in the navigation bar.

By default, the 'Control Factor' value for each of the controls in your Controls Library will be set to 0.



Osprey's Controls Lib	orary			Add New Control	Create From	Templat
Manage and review your Controls Library b	below.					
Filter	Reset All					
Theme						
			Air & Air Defence Activity	Ainpaces		
Location Type Ali Control Factor	× 💌	Aircraft guards	Airport Perimeter Security Breathes, Crew Security, Current Civil Aviation Flight Prohibitions Wen All	Airspaces (Neper Countries	• .	
a		Digital inset tracking	Airport Perimeter Security Breaches, Corruption, Crew Security New All	Countries Nigue	• •	
		Medical Facilities	Natural Hazards	Counties (Augus	• •	
		Overflight - akitude restrictions	inflight Interference	Countries (Strain	• •	
		Overflight - akitude restrictions	Inflight Interference	Countries (Argue	• •	
		Overflight - pre-planned diverts	lafight Interference	Countries Arcan	• •	
		Random Security Measures - 100% bag checks	Non-Conflict Zone Extremist Terrorism, Smugging & Trafficking, Travel Documentation Fraud	Countries (Million	• •	
		Random Security Measures - 100% ID checks	Unruly Passenger Incidents, Non-Conflict Zone Extremist Terrorism	(Countries) (Second		

To edit this value, select the 'Edit' icon in the table row you wish to edit, a modal will display where there will be an option present for you to set the Control Factor for the selected Control.

Edit Control "Aircraft guards"		
Complete the fields below to add a new Control to your C	ontrols Libra	ry
Aircraft guards		
Control Factor This is the amount this Control will reduce the Untreated location it's applied to.	Risk Score by	/ for any
Related Theme(s)		Deselect All
	All	
Airspace: Air & Air Defence Activity Airspace: Air Navigation Service Provision Airspace: Airport Perimeter Security Breaches Airspace: Airspace Congestion Airspace: Airspace Infringement Airspace: Availability Country: Aviation Safety Airport: Aviation Safety		
Description		
test		
Cancel		Save



We refer to this as the 'default Control Factor' as this is the value that will be present when selecting which Control to apply to a location.

This value should be considered as a 'guideline' or 'suggested' Control Factor for a Control – so when setting this within the Controls Library consider using a value that you feel will apply to most locations if left unadjusted.

With the Control Rating Automation feature enabled the location overview panel will look slightly different:

- The Control Factor field at the top of the location overview will be un-editable.
- Within the 'Applied Controls' section the 'Total Control Factor' will display to show you how the applied controls total up.

	Peru (9 Needs Review -) 🖹 🗊 X						
	Untreated R Score:	isk 🔗 ні <u>дн. 30</u> 🖌		Control Factor [®] :	Trea	ated Risk Score: (HIGH - 30)	
Themes & Controls		Further Informat	ion	Documentation		History	
		Themes			Applied	Controls	
	Q Search					Q Search	
	THEME	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE		CONTROL	
	Airport Security Infrastructure	•	•	O HIGH - 30		Total Contro	ol Factor: 0
	Aviation Facilities	•	•	B HIGH - 30			
	Aviation Safety Compliance (International Standard	•	•	B HIGH - 40			
	Crew Support (Hotels, Transportation and Medical S	•	·	C HIGH - 30	1		
	ICAO Safety Management Score	•	•	MODER 20			
	ICAO Surveillance Obligations Score	•	•	MODER 20	1		
	ICAO Universal Safety Oversight Audit Programme (U	•	•	MODER 20			
	Political, Social & Criminal Violence	•	•	C HIGH - 40			
							Apply/Remove Controls

When applying/removing controls to/from a location, your default Control Factor values that are set in the Controls page will be displayed. When a checkbox is selected this will become

Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



editable, you have the option to leave this value as it is or update it if you feel it has a different weighting from the default value depending on which location it is being applied to.

	Apply/Remove Controls						
Apply and remove controls to this location from the list below. original Control Factor for each Control can be edited if necess when applied.							
		JRS: (HIGH - 30) - CF: 0 =	TRS: 📶	5H - 30			
	۹			Deselect A	JI		
		CONTROL					
		Aircraft guards					
		Digital asset tracking					
1		Medical Facilities (select one option)					
		Overflight - pre-planned diverts					
		Random Security Measures - 100% bag checks					
		Random Security Measures - physical asset sweeps					
1		Random Security Measures - physical location sweeps					
	Cancel						

As you enable/disable the checkboxes, to apply/remove controls, the calculation at the top of the 'apply/remove controls' modal will update to allow you to see how your changes are automatically calculated and affect the Treated Risk Score.

	Apply/Remove Controls							
	App orig whe	st below. The if necessary						
		JRS: HIGH - 30 - CF: 2.6 =	DDERATE - 27.4					
				Deselect /	11			
		CONTROL						
1	2	Aircraft guards	1.6	\$				
		Digital asset tracking						
ľ		Medical Facilities (select one option)						
		Overflight - pre-planned diverts						
1	2	Random Security Measures - 100% bag checks		\$				
		Random Security Measures - physical asset sweeps						
1		Random Security Measures - physical location sweeps						
	Cancel							



If you feel a Control has a greater weighting on mitigating the risks for the location, you can manually adjust the Control Factor value by typing in the CF field or adjusting the arrows.

Apply/Remove Controls								
Apply and remove controls to this location from the list below. The original Control Factor for each Control can be edited if necessary when applied.								
	URS: (HIGH - 30) - CF: 4.4 = TRS: (MODERATE - 25.6)							
, a			Desele	ct All				
	CONTROL							
	Aircraft guards	1.6	¢					
	Digital asset tracking							
	Medical Facilities (select one option)							
	Overflight - pre-planned diverts							
	Random Security Measures - 100% bag checks	2.8	¢					
	Random Security Measures - physical asset sweeps							
o	Random Security Measures - physical location sweeps							
Cancel								

When the apply button is clicked, the 'total Control Factor' will be populated, and the Treated Risk Score calculated automatically.



Peru 🕘 Needs Review -> 🖹 🖡 🗙						
Untreated Risk Score:	Ø HIGH - 30 ✔		Control Factor [•] : 3.6	Treated	Risk Score: MODERATE - 26.4	
Themes & Controls		Further Informat	ion	Documentation	History	
	Themes				Applied Controls	
Q Search						
ТНЕМЕ	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE		CONTROL CF	
Airport Security Infrastructure	•	•	Q HIGH - 30		Aircraft guards : 2.Aircraft guards - contracted support from third-party 2 security provider	
Aviation Facilities	•	•	HIGH - 30		Random Security Measures - 100% 1.6 V	
Aviation Safety Compliance (International Standard	•	•	Q HIGH - 40		Total Control Factor: 3.6	
Crew Support (Hotels, Transportation and Medical S	•	•	O HIGH - 30	1		
ICAO Safety Management Score	•	•	MODER 20	/		
ICAO Surveillance Obligations Score	•	•	MODER 20	/		
ICAO Universal Safety Oversight Audit Programme (U	•	•	MODER 20	/		
, Political, Social & Criminal Violence	•	•	4 HIGH - 40			
					Apply/Remove Controls	

CUSTOMISE

Risk Manager has been designed to be customisable so that it fits within your organisations existing way of working.

Part of that customisation aspect is the ability to tailor the Location Summary Reports to fit different use cases through the creation and configuration of custom Report Templates. This customisation also includes adding your own report elements (Custom Elements) that can be configured to according to your organisational needs and then populated with your own information including images.

CUSTOM LOCATION SUMMARY REPORT TEMPLATES


By default, Osprey provide you with a standard Location Summary Reports template for each location type that can be used to generate Location Summary Reports that include all sections out of the box.

To create your own custom Location Summary Report templates, you will need to access the 'Customise' page via the link in the navigation menu.



The 'Customise' page is made up of 2 sections:

- Report Templates
- Custom Elements

Dashboard	Controls Customise	2				Quick Add
	窗 Report Tem	plates		× Cu:	stom Elements	
Filter	Reset All					Create New Template
Location Type						
All .				Summary Report Title, Location scores, Osprey Analysis View All	Airports	
		Airspace Template	Osprey	Summary Report Title, Location scores, Location Map	③ Airspaces	
				Summary Report Title, Location scores, Location Map View All		

Custom Elements are additional information fields that will display in the 'Further Information' tab of the overview panel. You also have the option to include these within your custom Report Templates.

For further information about Custom Elements, please see the <u>Custom Elements section</u> of this user guide.

Within the Report Templates tab, to create a template click the 'Create New Template' button in the top right.

This will open a modal where you can configure your custom Report Template.



Dashboard Controls	Customise				Quick Add
		Create New Report Template			
		Create a new Summany report template below			Create New Templa
		Template Name *			
		Description *			
				cation scores,	
		Location Type *			
		Select Elements *			
		Select the Elements to display in this template and re	earrange the order if required.		
		Available Elements Selecte	ed Elements		
		Cancel	Create Template		

When the 'location type' is selected a list of available report elements will display in the lefthand list.

Create New Report Tem	plate			×		
Create a new Summary report template below.						
Template Name *						
Ground Crew Template						
Description *						
Summary Report template to required in relation to an Air	o provid port.	le Grour	nd Crew with all informati	on		
Location Type *						
Select the location type where	this terr	nplate ca	an be used.			
Airport Select Elements *						
Airport Select Elements * Select the Elements to display i Available Elements	in this te	emplate	and rearrange the order	if required.		
Airport Select Elements * Select the Elements to display i Available Elements • Applied Controls	in this te	emplate	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table	in this to	emplate	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table History Table	in this to	emplate	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table History Table Hotel Recommendations	in this to	emplate	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table History Table Hotel Recommendations Location scores	in this to	emplate →	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table History Table History Table Location scores Osprey Analysis Summary Report Title	in this to	emplate →	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table History Table Hotel Recommendations Location scores Osprey Analysis Summary Report Title Themes Table	in this to	emplate →	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display i Available Elements Applied Controls Documentation Table History Table History Table Hotel Recommendations Location scores Osprey Analysis Summary Report Title Themes Table	in this to	emplate	and rearrange the order Selected Elements	if required.		
Airport Select Elements * Select the Elements to display in Available Elements Applied Controls Documentation Table History Table Hotel Recommendations Location scores Osprey Analysis Summary Report Title Themes Table	in this to	emplate	and rearrange the order Selected Elements	if required.		



Standard report elements will display with an **O** icon to indicate they have been automatically supplied by Osprey.

Any Custom Elements will display with a user icon to indicate they have been created by one of the users within your account.

Elements can be added to the report template by clicking the 🕤 icon alongside it, and alternatively be removed from the Selected Elements list by clicking the 🖸 icon.

Create New Report Template	:		×			
Create a new Summary report template below.						
Template Name *						
Ground Crew Template						
Description *						
Summary Report template to provi required in relation to an Airport.	de Grou	nd Crew with all information				
Location Type *						
Select the location type where this te	mplate c	an be used.				
Airport						
Select Elements * Select the Elements to display in this Available Elements	template	and rearrange the order if requi Selected Elements	red.			
🙆 Documentation Table 🛛 🕂		🗉 🖲 Summary Report Title	•			
🚯 History Table 🛛 🕂		🗄 🔺 Location scores	•			
		Image: A term	•			
		II \Lambda Applied Controls	•			
	~	🗄 😣 Osprey Analysis	•			
		Hotel Recommendations	•			
Cancel		Create Templ	ate			

The order the elements display in the Location Summary Report can be changed by clicking and dragging the position icon alongside a Selected Element up or down.



Create a new Summary report temple	ite belov		
Template Name *			
Ground Crew Template			
Description *			
Summary Report template to provi required in relation to an Airport.	de Grou	nd Crew with all information	
Location Type * Select the location type where this ter	mplate c	an be used.	
Airport			
Available Elements		Selected Elements	
Documentation Table			
		A Summary Report Title	
🔺 History Table 🛛 🕂		A Summary Report Title A Location scores	•
A History Table 🕂		Summary Report Title A Location scores Osprey Analysis A Hotel Recommendation	000
History Table		Summary Report Title Automatic Scores Automatic Scores	0 0 0 0
History Table			0000000
O History Table ⊕		Summary Report Title Occation scores Osprey Analysis Hotel Recommendation Themes Table Applied Controls	
History Table		Summary Report Title Location scores Osprey Analysis Artore Recommendation Themes Table Applied Controls	0.00
History Table		Summary Report Title Summary Report Title Osprey Analysis Voster Analysis Hots Recommendation Applied Controls	
History Table		Summary Report Title Summary Report Title Outration scores Sorry Analysis There is a supplied to a supplied controls Applied Controls	

When you are happy with the configuration of your template, click the 'Create Template' button.

The Report Templates table will refresh, and your newly created template will display.

Dashboard Controls	Customise					Quilde Add) 😐
	🗟 Report Temp	lates		:: Cust	om Elements		
Filter	Reset All					Create New T	femplate
Location Type			CREATED BY	ELEMENTS			
AT	× v	Airport Template	Osprey	Summary Report Title, Location scores, Osprey Analysis View AT	Airports		
			Osprey	Summary Report Title, Location scores, Location Map Mew All			
				Summary Report Title, Location scores, Location Map View At			
		Ground Crew Template	Ben Flockton	Summary Report Title, Location scores, Osprey Analysis View Al	Airports		• •



When viewing the table of Report templates the description can be viewed by expanding the table row by clicking the expand icon on the right-hand side.

Dashboard Controls	Customise					Quick Add 🦳 🥥
	🗄 Report Temp			× Cus	tom Elements	
Filtor	Reset All					Create New Template
Location Type						
AI			Osprey	Summary Report Title, Location scores, Osprey Analysis View All	Airports	
		Airspace Template	Osprey	Summary Report Title, Location scores, Location Map View All	① Airspaces	
		Country Template	Osprey	Summary Report Title, Location scores, Location Map View All		
		Ground Crew Template	Ben Flockton	Summary Report Title, Location scores, Osprey Analysis View All	Airports	
		Summary Report template to provide Grou		required in relation to an Arguert.		

Report Templates can be deleted or edited by clicking the relevant icon in the right column on the far right of the table.

Please note: the default Osprey supplied templates cannot be edited or deleted, hence no icons display against these templates in the table.

DOWNLOADING A LOCATION SUMMARY REPORT

To download a Location Summary Report, when viewing a locations overview, click the download icon in the top right of the overview panel.



A modal to allow you to select which template to use – the last template you used to download a report will be pre-selected by default.





Download "Murtala Muhammed Internatio Airport" Summary Report	^{nal} ×
Select a report template from the list below and downlo Select Report Template	ad.
Airport Template	
Cancel	Download

When the list is expanded, hovering your mouse cursor over the name of a template will display the description.

Download "Murtala Muhammed International Airport" Summary Report		
Select a report template from the list below and download. Select Report Template		
Ground Crew Template X	•	
Recently Used 1		
Airport Template		
Other Templates 1		
Ground Crew Template		
Summary Report template to provide Ground Crew with all information required in relation to an Airport.		

Once you have selected your template clicking the 'Download' button will generate the report.

The report template dropdown remembers which reports you have recently used so that:

- The last template you used to generate a report will be automatically selected for you by default.
- The last 3 templates you used to generate a report will be at the top of the dropdown list for ease of access.

CUSTOM ELEMENTS

Custom Elements are additional sections that you can include in location overviews to allow you and other users of your account to add and view additional analysis/information relating to your locations.



These Custom Elements can also be included in your Report Templates so that any information input into them via a locations overview can be shared with recipients of the report.

For further information about Custom Report Templates, please see the <u>Custom Location</u> <u>Summary Report Templates</u> section of this user guide.

Custom Elements need to be created via the 'Customise' page', you can access the 'Customise' page via the link in the navigation menu.



The 'Customise' page is made up of 2 sections:

- Report Templates
- Custom Elements

By default, there are no Custom Elements present in the platform.

To create a Custom Element, click the 'Create New Element' button into top right of the 'Custom Elements' tab.





A modal will display overlaying the page where you can specify the following:

- Element Name this is the name that will display as the title of the section in the 'Further Information' tab of a locations overview as well as the heading for the element in your report templates.
- Location Types this is the location types for which the Custom Element will be displayed.



When you have configured your Custom Element, click the 'Create Element' button.



Create a Custom Element	×
New custom elements will display within the Further Information tab in the overview panel for a location.	
Element Name *	
Hotel Recommendations	
Select Location Types *	
Select <u>at <i>least one</i></u> location type from the list below where you'd like to use thi element. The element will display in all locations of the type(s) selected.	s
Countries	
✓ Airports	
Airspaces	
Cancel Create Elem	ent

The Custom Elements table will refresh, and your element will display in the table.

Dashboard Controls Customise				Quick Add
ធិ Rep	ort Templates		Custom Elements	
Filtor Reset A	Q Search			Create New Element
Location Type				
Al × ×			Airports	
	Medical Services	Ben Flockton		
	Useful Contacts	Ben Flockton	 Countries Airports Airspaces 	

When viewing a locations overview, Custom Elements will display in the 'Further Information' tab.



Ben Gurion International Air	port (LLBG/TLV)			🥥 Up to Date 🔹 📑 🗙
Untreated Risk Score:	GH- 35.8	Control Factor [©] :	Treated Risk Sco	ге: (нібн. 353)
Themes & Controls	Further Information		Documentation	History
Osprey Airport Analysis Ben Gurion International Airport in Israel is an Ai officials at the airport during the entry/exit proce regional and global markets. The installation is o to include: perimeter fencing, installation lighting	rport of Entry (AOE) with customs and im ss. As an AOE, Ben Gurion International <i>A</i> pable of handling scheduled and non-sct , installed monitoring camera systems ar	migration services availabl Airport supports the nation neduled flight operations v Id controlled access points	e onsite. Ensure all required documentation al critical infrastructure system of Israel by ia appropriate prior coordination. Multiple l	i is in order prior to encounters with providing aviation access to domestic, ayers of security features may be present
Osprey Airport Information				
Add your own analysis or findings for this locatio	n. New sections to display and edit here o	an be created in the <u>Custo</u>	m Elements [®] area.	
Hotel Recommendations				× ~
Useful Contacts				<i>r</i> ~

The contents of Custom Elements can be edited by clicking the edit icon . When this is clicked, a modal will display overlaying the page.

Edit "Useful Contacts"	×
Edit this custom element for "Tel Aviv (TLV)" below. Title Useful Contacts	
Description	
B ⊻ <i>I & I</i> .	
Image	
Choose file No file chosen	
Cancel	,

Any content previously input will be present within the edit form, you can choose to add to it or replace it. If no content has been previously added, then you will be presented with an empty form.

Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



The following formatting options are available to make the content of your Custom Elements more easily readable:

- Bold
- Underline
- Italicise
- Hyperlink
- Clear all formatting

You also have the option to upload images to custom elements by clicking the 'Choose file' button.

When you have added content click the 'Save' button in the modal.

When you return to the 'Further Information tab your Custom Elements will look like this:

Ben Gurion International Airport (LLB	G/TLV)		🕑 Up to Date 🕤 🖨 🍵 🗙
Untreated Risk Score:	Control Factor®: 0.0	Treated Risk S	core: (HIGH- 33.8)
Themes & Controls	Further Information	Documentation	History
Osprey Airport Analysis Ben Gurion International Airport in Israel is an Airport of Entry (A officials at the airport during the entry/exit process. As an AOE, E regional and global markets. The installation is capable of handii to include: perimeter fencing, installation lighting, installed moni	QE) with customs and immigration services a sen Gurion International Airport supports the ng scheduled and non-scheduled flight opera toring camera systems and controlled access	vailable onsite. Ensure all required documentati national critical infrastructure system of Israel b tions via appropriate prior coordination. Multiple points.	on is in order prior to encounters with y providing aviation access to domestic, e layers of security features may be present
Osprey Airport Information			
Add your own analysis or findings for this location. New sections	to display and edit here can be created in the	e <u>Custom Elements</u> ¹² area.	
Hotel Recommendations			× ~
1. Hotel Prima Link 2. Sadot Hotel 3. Crowne Plaza Tel Aviv City C	enter 4. Kfar Maccabiah Hotel & Suites 5. NYX	Tel Aviv Hotel	
Last Edited: 2024/06/05			
Useful Contacts			r ~
British Embassy Tel Aviv Phone: +972 3-725-1222			
Last Edited: 2024/06/05			

By default, each Custom Element is 'collapsed' with only partial information displayed, to view this in full click the expand icon on the right-hand side



Untreated Risk	Control		
Score:	Factor [®] :	0.0 Treated Risk S	Score: HIGH - 35.8
Themes & Controls	Further Information	Documentation	History
Osprey Airport Analysis Ben Gurion International Airport in Israel is an Airport officials at the airport during the entry/exit process. As regional and global markets. The installation is capable to include: perimeter fencing, installation lighting, insta	of Entry (AOE) with customs and immigration an AOE, Ben Gurion International Airport su of handling scheduled and non-scheduled fl illed monitoring camera systems and control	services available onsite. Ensure all required documentat ports the national critical infrastructure system of Israel I gift operations vappropriate prior coordination. Multip led access points.	ion is in order prior to encounters with by providing aviation access to domestic, le layers of security features may be preser
Osprey Airport Information Add your own analysis or findings for this location. New	v sections to display and edit here can be cre	ated in the <u>Custom Elements¹² area</u> .	
Hotel Recommendations			
1. Hotel Prima Link 2. Sadot Hotel 3. Crowne Piaza Tel Aviv City Center 4. Kfar Maccabiah Hotel & Suites 5. NYX Tel Aviv Hotel			
Useful Contacts			
British Embassy Tel Aviv Phone: +972 3-725-1222			

When a Custom Element is expanded the full information present will be displayed along with any applied formatting, including hyperlinks which can be clicked to access the linked webpage/document.

For Custom Elements that have had an image uploaded, these will also display on expansion.

Ben Gurion International Airport	(LLBG/TLV)		🖉 Up to Date 🕤 🖨 🔳 🗙
Untreated Risk Score:	Control Factor [®] :	Treated Risk Score:	HIGH - 35.8
Themes & Controls	Further Information	Documentation	History
Osprey Airport Analysis			
Ben Gurion International Airport in Israel is an Airport of officials at the airport during the entry/exit process. As ar regional and global markets. The installation is capable o present to include: perimeter fencing. Installation lighting	Entry (AOE) with customs and immigration services an AOE, Ben Gurion International Airport supports the f handling scheduled and non-scheduled flight operal , installed monitoring camera systems and controllec	ailable onsite. Ensure all required documentation is national critical infrastructure system of Israel by pro ions via appropriate prior coordination. Multiple lay access points.	in order prior to encounters with widing aviation access to domestic, ers of security features may be
Osprey Airport Information			
Add your own analysis or findings for this location. New s	ections to display and edit here can be created in the	<u>Custom Elements</u> ඦ area.	
Hotel Recommendations			/ ~
1. Hotel Prima Link 2. Sadot Hotel 3. Crowne Plaza Tel Avi	v City Center 4. Kfar Maccabiah Hotel & Suites 5. NYX	Tel Aviv Hotel	
Last Edited: 2024/06/05			
Satellite Imagery			1 ^
Satellite image of Ben Gurion Airport.			
Last Edited: 2024/06/05			



As detailed in the <u>Custom Location Summary Report Templates</u> section of this user guide, if any of the Custom Elements are included in a report template, when the report is generated, if a Custom Element has information or images present then it will be present in the generated report.

Osprey Airport Analysis	
Ben Grainh international Arport in traal is an Arport of services available onsite. Ensure all required document officials at the alroot during the enrytexit process. As supports the national critical infrastructure system of domesic, regional and global markets. The installation non scheduled fight operations via appropriate prior features may be present to include, perimeter finding camera systems and controlled access points.	Fentry (AOE) with customs and immigration tation is in order prior to encounters with , an AOE. Berr Gurinn International Ariport. Si Israel by providing aviation access to on is capable of handling scheduled and coordination. Multiple layers of security g. insulation lighting, installed monitoring
Hotel Recommendations	
I. Hotel Prima Link Z. Sadot Hotel Sadot Hotel S. Crowne Plaza Tel Aviv City Center Kfar Maccabiah Hotel & Suites NYX Tel Aviv Hotel	
Satellite Imagery	
Satellite image of Ben Gurion Airport.	
mahlity to consult that own risk assessment. This report is copyright on experiment within previous within previous of Doyn Right Solutions is a braing name of Sora Rek Solutions Limited. @Copyrght	ey Flight Solutions.
malatily to solidate their iner in a manasement. The report is oppyright and expense with provided in 2009 Fight Solidons Limited. @Copyrat	ry Tiget Statistics. It Sore Risk Solutions Limited 2024 Page Report Date: 06/06/24
mahlity to contact their iner in a manasement. This report is oppyright and expension and provide the of the provide the of the provide the of the light Solutions is a trading neme of Sour Red Solutions Limited. (Copyref Virgin aligning) Ren Gurion incernational Alignet (1) BG/TI V) Created for: Ben Rockton.	Program Statistics In Sone Risk Solutions Limited 2024 Page Report Date: Disford/AL Report: Date: Bio/Sol/14
Initially to solidate their own it is assessment. The report is proposed proposed by the solidate their own it is assessment. The report is proposed by the solidate their own it is assessment and the solidate the	In gene Baaksen under Anderson and Angele State (1997) In State Societies Lended 2024 Page Report Date: 05/06/24 Report Jime: 06/06/04 The Societies and Soc
mainly lo solidate their iow in its assessment. The report is proporting opportunity in a sensing wome of from Red Solidons Limited. CCopyrate Copyrate Copy	In port Date: 06/06/ Report Date: 06/06/ Report Date: 06/06/

Custom Elements can be deleted and edited in the Custom Elements table of the 'Customise' page by clicking the relevant icon in the table row.

SETTINGS

A Settings area is available in Risk Manager, accessible from the Settings Cog Icon present in the top right-hand corner of the platform.





From here you can view and manage your User Profile information and also manage the configuration settings for your organizations' Risk Manager account.



These configuration settings are:

- Account Settings:
 - o Profile
- Platform Settings:
 - o Locations
 - o Risk Scale
 - o Themes
- Feature Configuration:
 - o Automated Control Rating





o Likelihood & Impact

PROFILE

'Profile' is located under the Account Settings section.

This page allows you to view your current user profile details. From here you can also choose to edit these details, to keep your user profile information up to date, as well as manage your Multi-Factor Authentication settings.

Dashboard Controls	Customise	Quick Add 🎄 🕒
Settings Account Settings Platform Settings Themes	Profile View your profile details below. First Name Joe Last Name Blogs Email jebblogs@Bairline.com	

Clicking the 'Edit Profile Details' button will open the following form in a new browser tab where your profile information will be editable. When finished with managing your profile details simply close the browser tab to return to the Risk Manager Platform.



÷		
	💄 Joe Bloggs	
	Profile Details	
	Edit your profile details below.	
	First Name *	
	Joe	
	Last Name *	
	Bloggs	
	Email *	
	joebloggs@airline.com	
	Phone Number	
	Password	
	Confirm Password	
	Multi-Factor Authentication	
	Update your Multi-Factor Authentication preferences below.	
	Inable Multi-Factor Authentication	
	C Save	

LOCATIONS

'Locations' is located under the Platform Settings section.

This page allows you to customise which location types are visible in the platform.

By default, accounts have access to the following Location Types:

- Countries
- Airports
- Airspaces

If for any reason your organisation doesn't require Risk Management of locations of a particular Location Type, you can opt to disable it.

When a Location Type is disabled the relevant areas and features relating to the disabled Location Type are no longer visible in the platform.



This provides you with a more focused view of the locations your organisation cares about, without the need to ignore/consider Location Types that are not required for Risk Management or review by your team.

Dashboard Controls	Customise	Quick Add	۰
Dashboard Controls Settings Account Settings ▲ Profile Platform Settings Themes ♥ Locations Feature Congfiguration If Likelihood & Impact	Customise Leastion: Customise which location Types you'd like to view in the platform. Note: Adjusting these settings will apply the changes to your account and therefore apply to all users within your organisation. • Countries When enabled, you have the option to add any Country that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports When enabled, you have the option to add any Airport that you wish to monitor within the platform. • Airports • Airports	Quick And	

To disable a location type simply click the toggle, a warning message will appear making you aware that any configuration of your Report Templates, Custom Elements and Controls will not be recoverable should you wish to re-enable it in future.

ive th	e ontion to add any Country that you wish to monitor within the pla	form.
	Disable Location Type ×	
ive th	Are you sure you want to perform this action?	m.
ive th	NOTE: Please be aware that by disabling a location type, any association it has with the following will be lost and <u>cannot</u> be restored should you choose to re-enable it in the future:	orm.
	 Custom Report Templates Custom Elements Themes (relevant to the location type) related to Controls 	
	Cancel	

This only applies if you have configured any of these to apply to the Location Type you are disabling.







On confirmation of disabling the Location Type, you will no longer see it in the platform or have the option to create Report Templates, Custom Elements and Controls relating to the disabled Location Type.



Location Types can be easily re-enabled simply by changing the toggle setting back to enabled.



THEMES

'Themes' is located under the Platform Settings section.

This page allows you to customise your Risk Assessment so that only the Themes your organisation cares about are factored into the overall score for a location.

1	Dashboard	Controls	Customise		Quick Add	۵ ک
Setting: Platform Ther	5 Settings nes		Themes Choose which themes you'd like to view in the platform for each location type Note: Adjusting these settings will apply the changes to your account and the By choosing which themes you'd like to view in the platform for each location type, you	o refore apply to all users within your organisation acknowledge that the overall unreasted risk score for	n. a location may be affected, and that Diprey is not responsible	
			ror any operational occisions made by your organisation. Countries	Airports	Airspace	
			Aviation-Focused Themes via Osprey пеме.			
			Airport Security Infrastructure			
			Aviation Facilities			
			C Crew Support (Hotels, Transportation and Medical S			
			CO ICAO Safety Management Score			
			ICAO Surveillance Obligations Score			
			CAO Universal Safety Oversight Audit Programme (U			
			Political, Social & Criminal Violence			
			State Stability			
			C Terrorism			

The themes available for each Location Type are listed in each of the tabs on the page.

For enabled Themes, to disable a Theme (i.e. remove it from the platform) simply click the toggle alongside it to set it to disabled. You will receive a warning message advising you of the implications of disabling a particular Theme along with the impact it may have to the Locations in your Dashboard.



Ca	ountries	,	Airports	A
► Aviation-Focused	Themes via Osprey			
THEME	() Disable Aviation Facilitie	25		
Airport Security Infi	Are you sure you want to disable th	ne Theme "Aviation Facilities"?		
Aviation Facilities	Note: This change will apply to you	r account and therefore all use	rs within your organisation,	
Aviation Safety Con	and may have an effect on the Unt	reated Risk Score for a location	·	
Crew Support (Hote			S Disable	
ICAO Safety Manager				
ICAO Surveillance Ob	ligations Score			

If there are any locations listed, you may wish to review the Controls applied and how the Control Factor for the location and therefore Treated Risk Score (TRS) have been affected.

>	Dashboard	Controls	Customise		Quick Add	🗢 🕒
Settings						
Platform	Settings		Themes			
• Ther	nes		Note: Adjusting these settings will apply the changes to your account and ther	efore apply to all users within your	organisation.	
			By choosing which thernes you'd like to view in the platform for each location type, you for any operational decisions made by your organisation.	acknowledge that the overall untreated i	risk score for a location may be affected, and that Osprey is not responsible	
				Airports	Airspace	
			Aviation-Focused Themes via Osprey			
			THEME Airport Security Infrastructure			
			Aviation Facilities			
			Aviation Safety Compliance (International Standard			
			Crew Support (Hotels, Transportation and Medical S			
			CAO Safety Management Score			
			CAO Surveillance Obligations Score			
			ICAO Universal Safety Oversight Audit Programme (U			
			Political, Social & Criminal Violence			
			State Stability			
			Terrorism			

To enable a disabled Theme, simply click the toggle to set it to enabled.

▲ Please note: When a Theme is set to either enabled or disabled all location scores are recalculated based on an aggregation of only the Themes you have enabled. If your account has the Automation Control Rating feature enabled the Controls applied and Total Control Factor for your locations may be affected by this action.



AUTOMATED CONTROL RATING

'Automated Control Rating' is located under the Feature Configuration section.

With this setting disabled, the Control Factor for each of your locations needs to be manually set based on your own estimation of how much the Controls applied to a location reduce the Untreated Risk Score by in order to calculate the Treated Risk Score.





Argentina			! Needs Review	• • • • • • • • • • • • • • • • • • •
Untreated Risk Score: 6 ² MODER 27	Control Factor		Treated Risk Score:	LOW - 19.1
Themes & Controls	Further Information	D	ocumentation	History
Themes			Applied Controls	
THEME	THEME SCORE	PROVIDER	CONTROL	
Airport Security Infrastructure	EXTREM 50	> /	Mandatory Hanger Use	
Aviation Facilities	INCIDE 10	× /	Random Security Measures	- 100% bag checks 🔻
Aviation Safety Compliance (International			Security reporting program	- Fraud and abuse 🛛 🔻
Standards)	INCIDE 10	× /		Apply/Remove Controls
Crew Support (Hotels, Transportation and Medical Services Evaluation)	INCIDE 10	> /		
ICAO Safety Management Score	LOW- 20	Se 1		
ICAO Surveillance Obligations Score	MODER 30	× 1		
ICAO Universal Safety Oversight Audit Programme (USOAP) Score	O LOW- 20	× 1		
Political, Social & Criminal Violence	O LOW- 20	× ∕		
State Stability	EXTREM 50	× 1		
Terrorism	EXTREM 50	¥ 1		

With this setting enabled, when applying controls to a location you can specify the Control Factor for each applied Control. The Control Factors of each applied Control are then totalled up and the resultant value is automatically updated in the Total Control Factor field for the location. This is then subtracted from the Untreated Risk Score to produce a Treated Risk Score.

Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513



-**}**

RISK MANAGER - USER GUIDE -----



Argentina 🕘 Needs Review 🗸 🗩 🖨 🗙								
	Untreated Score:	Risk & MODER	** *	Control Factor [●] :			Treated Risk Score:	LOW - 19.1
	Themes & Cont	rols	Furth	er Information		Docu	umentation	History
Then	nes						Applied Controls	
	тнеме	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE	PROVIDER		CONTROL	
	Airport Security Infrastructure	•	•	EXTREM 50	¥-	1	Mandatory Hangar Use	3.6 🗸
	Aviation Facilities	•	•	INCIDE 10	~	/	Random Security Measures 100% bag checks	⁻ 1.2 ▼
	Aviation Safety				-		Security reporting program Fraud and abuse	• 3.1 •
	Compliance (International Standard	•	-	INCIDE 10	*	1	Total Control Factor:	7.9
	Crew Support (Hotels, Transportation and Medical Services Evaluation)	•	•	INCIDE 10	*	1		Apply/Remove Controls
	ICAO Safety Management Score	•	•	LOW- 20	*	1		
	ICAO Surveillance Obligations Score	•	•	MODER 30	*	1		
	ICAO Universal Safety Oversight Audit Programme (USOAP) Score	•	•	C LOW- 20	*	1		
	Political, Social & Criminal Violence	•	•	LOW - 20	×-	1		
	State Stability	•	•	EXTREM 50	*	1		
	Terrorism	•	•	EXTREM 50	¥	1		



With Automated Control Rating enabled the calculations are all done for you and automatically updates when any changes are made to the Control applied to a location, thus taking the guess work out of reducing risk for a given location.

LIKELIHOOD & IMPACT

'Likelihood & Impact' is located under the Feature Configuration section.



With this setting disabled, Themes scores are set either by the provider of the Theme Score or manually by users by inputting a value into a field, within the Edit Theme Score Modal.



Edit Theme Score		×	
Edit the value of the Theme Score below to override the Provider Theme Score Osprey Country Theme Score: O MODER 30 Use Osprey Country Score			
Theme Terrorism	Theme Score		
Cancel	Save) 	

Themes				
Q Search				
ТНЕМЕ	THEME SCORE	PROVIDER	<u>_</u>	
Airport Security Infrastructure	MODER 30	> /		
Aviation Facilities	a Low - 20	> /		
Aviation Safety Compliance (International Standard	B HIGH - 40	> /		
Crew Support (Hotels, Transportation and Medical S	上 НІСН - ЗЭ	> /		
ICAO Safety Management Score	A HIGH - 40	× /		
ICAO Surveillance Obligations Score	LOW - 14	> /		
ICAO Universal Safety Oversight Audit Programme (U	HIGH - 35	× /		
Political, Social & Criminal Violence	MODER 30	>	Ţ	

With this setting enabled, when manually editing theme scores for a location, you can choose that they be automatically calculated based on the likelihood & impact values that you select from the risk matrix, or the likelihood & impact values you input manually.



-**>}**

RISK MANAGER - USER GUIDE -----



Themes				
Q Search				
ТНЕМЕ	LIKELIHOOD SCORE	IMPACT SCORE	THEME SCORE	PROVIDER 🔺
Airport Security Infrastructure	3	3	MODER 30	► /
Aviation Facilities	2	4	MODER 28	× /
Aviation Safety Compliance (International Standard	4	5	L HIGH - 45	► /
Crew Support (Hotels, Transportation and Medical S	5	3	L HIGH - 39	× 1
ICAO Safety Management Score	3	3	MODER 30	× /
ICAO Surveillance Obligations Score	1	2	LOW- 14	► /
ICAO Universal Safety Oversight Audit Programme (U	3	4	L HIGH - 35	>
Political, Social &	4	2	MODER 28	· · ·

Tel: +44 (0) 2086 112 659 | info@ospreyfs.com | www.ospreyflightsolutions.com Osprey Flight Solutions is a trading name of Sora Risk Solutions Limited, registered in England and Wales. Company Registration number 11418513

98





If you require any further assistance or information, please contact your CSM.

